



## **REPLACE YOUR WATER-GUZZLING TOILET WITH A LOW-FLOW/HIGH EFFICIENCY MODEL TO RECEIVE A \$100 CREDIT ON YOUR WATER BILL**

**To conserve water, reduce wastewater flows, and help residents save money on bills, the Town of Concord is offering residential water customers a rebate for replacing toilets that use 3.5 gallons or more per flush with high efficiency models that use 1.28 gallons or less per flush.**

### **WHY REPLACE YOUR TOILET?**

Toilets account for approximately 26% of indoor residential water use in homes that have older, water-hogging toilets. Today's toilets only use 1.28 gallons per flush (or less). Toilets installed in the 1980's use 3.5 gallons per flush, while older toilets use 5 gallons or more per flush. Installing water-efficient appliances can reduce your household's water use and save you money on water and sewer bills.



### **HOW MUCH CAN YOU SAVE?**

A family of four replacing a 3.5 gallon toilet will use nearly 13,000 fewer gallons of water and save over \$110 per year in water bills. Sewer customers can save an additional \$210 per year. The savings are even greater when replacing a 5 gallon toilet – reducing water use by over 21,500 gallons a year and saving over \$180 in water bills and \$340 in sewer bills per year.

### **BUT DO THEY WORK?**

Consumer surveys show that newer 1.28 gallon toilets perform as well, if not better, than the older toilets they replace. Customer concerns about clogging and double-flushing of earlier low-flow models have been addressed by manufacturers; today's toilets have been redesigned to improve performance. Visit the Maximum Performance or MaP testing [website](#) to see how the performance of different models compares.

### **HOW MUCH DO THEY COST?**

Expect to pay between \$90 and \$250 for most models. "Designer" one-piece toilets can cost \$400 or more. While a higher-priced toilet may not perform any better than a basic model, be careful of cheap (under \$50) toilets which are often factory "seconds."

### **WHAT DO I DO WITH MY OLD TOILET?**

Old toilets cannot be reused. Participants must agree to recycle, destroy, or otherwise dispose of old toilets. Toilets can be brought to Concord's Drop-Off Swap-Off event for recycling (metal and plastic components must be removed).

### **WHERE CAN I FIND OUT MORE?**

Applications can be downloaded online at [www.concordma.gov/water](http://www.concordma.gov/water). Alternatively, you can contact the Water and Sewer Division at 978-318-3250 and ask for a toilet rebate application.