



CONCORD PUBLIC WORKS

UPDATED 8/28/20

Water and Sewer Division

FY2021 High-Efficiency Toilet (HET) Rebate Application - \$100

Please make sure you read both pages of this application carefully, fill out completely, and sign the bottom of page 2.

Customer Information – as appears on water bill

Name: _____ Service address: _____
Telephone: (day) _____ Account number (from water bill): _____
(evening): _____ Email address: _____
Number of toilets at this address: _____ Replaced toilet make, model, and gal/flush (find inside tank or where seat attaches to bowl OR submit a photo)
Number of rebates requested: _____ *Please do not leave blank!*
Irrigation at this property? Yes: ___ No: ___ #1 _____
#2 _____

How did you hear about this program? Plumber: ___ Concord Journal: ___ Water bill: ___ Website: ___
Water Quality Report: ___ Other: _____

High-Efficiency Toilet (HET) Replacement

Table with 5 columns: Manufacturer/Brand, Model Name, Model Number, Purchase Date, Purchase Price. Rows 1 and 2.

The rebate is \$100 or the cost of the toilet, whichever is less, when replacing a 3.5 gal/flush (or greater) model with a WaterSense® labeled HET (≤ 1.28 gal/flush). A list of qualifying toilets can be viewed on EPA’s WaterSense website (web search: WaterSense Product Search).

Rebate Process (Limit 2 HET rebates per account)

- 1. Purchase a WaterSense® labeled High Efficiency Toilet.
2. Document make, model, gal/flush of existing toilet OR take and submit photo(s) prior to disposal.
2. Install the new toilet.
3. Submit the following information:
• Completed application form
• Unaltered, dated sales receipt and/or clearly itemized invoice. A copy is sufficient.
4. If approved, the rebate will appear as a credit on your water bill within 1-2 billing cycles once the fully completed application and all supporting information is received.

For Town Use Only Application Number _____
Inspection: ___ Yes ___ Waived Application: ___ Approved ___ Denied (reason): _____



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HET Rebate Terms and Conditions: Please Read and Sign Below

- **The rebate for installing a single flush HET using ≤ 1.28 gal/flush or a dual flush HET using $\leq 1.6/1.1$ gallons per full or solid flush/reduced or liquid flush that replaces a ≥ 3.5 gal/flush model is a \$100 credit to your water bill.**
- The rebate offer is on a first-come, first-serve basis and is effective from July 1, 2020 – June 30, 2021 or until funding is exhausted.
- **Make, model, and/or gallons per flush of the replaced toilet must be included for an application to be considered complete.** If the applicant is unable to determine these identifying characteristics, it is suggested that a photo of the replaced toilet be submitted or that the replaced toilet be kept on site for evaluation by Water and Sewer Staff to determine eligibility.
- **Toilets must be purchased between July 1, 2020 and June 30, 2021 to be eligible for rebate.**
- **All applications must be received by June 30, 2021 to be eligible for rebate.**
- Limit 2 HET rebates per household.
- Applications must be post-marked within 90 days of toilet purchase.
- **An unaltered, dated sales receipt and/or clearly itemized invoice listing the toilet make and model number MUST accompany this application. A copy is sufficient.**
- Rebates are available to residential and commercial Concord Water customers. Applicant must be the owner of the property listed on the rebate application.
- Old toilets cannot be reused.
- Applicant is responsible for verifying that the unit is on the WaterSense labeled product list.
- New construction projects and remodeling projects requiring a building permit do not qualify for rebates.
- Applicant agrees and understands that CPW does not guarantee that the installation of a new toilet will result in water savings, as site-specific water consumption varies.
- CPW does not warrant, endorse, or assume liability for the quality, performance, or safety of the contractor and/or retailer or wholesaler, or performance of any appliance or fixture. For performance ratings on participating HETs by manufacturer and model number, you can visit the Maximum Performance (MaP) testing website at www.map-testing.com.
- Applicant agrees to hold harmless CPW, its commissioners and employees against loss, damage, expense and liability resulting from the loss, destruction or damage to property arising out of or in any way connected with the installation of a toilet.
- Applicant agrees and understands that the program may be discontinued and/or the rebate dollar amounts may be changed due to the actions of the Concord Public Works Commission or the exhaustion of program funding, at any time, without further notification to customers possessing outstanding applications.
- Applicant agrees and understands that CPW or its representatives reserve the right to inspect the installation of the fixture before or after the rebate credit is applied to the applicant's water bill.
- Applicant understands that CPW may withhold rebate until any or all of the above listed conditions are met.



By signing and submitting this rebate application, you agree to allow a post-installation inspection by Water and Sewer Staff during normal business hours, if requested.

I have read, understand, and agree to the terms and conditions of this rebate program.

Signature of applicant

Date