



# TOWN OF CONCORD

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## TOWN OF CONCORD INTRODUCES PAYBYPHONE TO THE WEST CONCORD COMMUTER LOT

### Town Plans to Remove Honor Box Payment Option by the End of the Year

**CONCORD, MA** —The Town of Concord is introducing a new way for drivers using the West Concord commuter parking lot to pay for parking. The service, called PayByPhone, helps MBTA commuter rail customers in Concord more conveniently pay for parking using their mobile phone or Apple Watch. This service will be available beginning Wednesday, February 10, 2016 for commuters/customers who register for the PayByPhone service (either in advance of February 10<sup>th</sup> or any time after that date).

"Commuters from the West Concord station will no longer have to ensure they have exact change, stop to get cash on the way to the train or stuff dollar bills into the honor box in the rain or freezing cold," said Marcia Rasmussen, Concord Director of Planning & Land Management. "Together with PayByPhone and the MBTA, our goal is to transform a challenging experience for many commuters into a less stressful one."

Key PayByPhone benefits include:

- **Less time, less hassle.** No more fishing for exact change or waiting in line in the rain, snow and freezing cold to pay. Once you've registered for the service, PayByPhone lets you go about your day paying for your parking with just a few taps in the app, by calling the 1-800 number, or even by paying in advance from your home computer.
- **Automatic record of parking transaction.** PayByPhone provides customers with the option of getting an electronic receipt for each parking session providing them with a record of their transaction to use for business expenses and other purposes.

Commuters and area drivers can also use Pay-By-Phone at various parking locations owned by the MBTA. To learn more about where PayByPhone is being used in the MBTA system, you can check online at:

[http://www.mbta.com/riding\\_the\\_t/parking/default.asp?id=25212](http://www.mbta.com/riding_the_t/parking/default.asp?id=25212).

Commuters and drivers interested in using the service can download the free app from the [Google Play](#), [Apple App](#), and [Amazon app](#) stores. Drivers also may register online at <https://paybyphone.com/>. Payment by PayByPhone will be license-plate based, which means space numbers will no longer be valid except for people continuing to use the honor box; however, the honor box will be removed by the end of 2016

In tandem with the introduction of mobile payment to West Concord, parking rates will increase from \$4.00 to \$5.00 a day to help pay for the service as well as other infrastructure improvements at the West Concord lot.

Concord residents who regularly use the West Concord commuter parking lot will still be able to apply for a semi-annual parking permit for 63 of the 105 spaces on Town-owned land. For more information about Concord resident permits for the West Concord MBTA commuter parking lot, please visit the Town's website at: [http://concordma.gov/pages/ConcordMA\\_Collector/west](http://concordma.gov/pages/ConcordMA_Collector/west).

The remaining 42 spaces (those spaces located along the train platform) are available for up to three hours to customers and employees of West Concord businesses.

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