



*Town of Concord*

# Weekly Operations Report

2024 Volume 21/June 14th, 2024

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## **General Administration**

### **Town Manager**

#### Cyber Security

We are aware of recent reports of social engineering fraud involving the towns of Orange and Arlington. Just a little over a month ago, the Concord-Carlisle Regional School District was the victim of a cyber ransomware attack. The Town and School Department maintain separate IT systems, and as such the incident only impacted the School Department. The Town generously lent out staff, office space, and other critical resources to the district with the goal of continuing school operations and accelerating the incident response.

The Town's IT Department has devoted considerable resources to deploying critical assets to safeguard the Town's systems, including the addition of IT Operations staff. The IT Department is working on expanding its security capabilities with grant submissions to the Homeland Security Division (Municipal Local Cybersecurity Grant Program) and the Massachusetts Cyber Resilient Grant Program. To date, these improvements have led to zero known cyber intrusion into Town systems in five (5-) years.

Even with all these efforts, we still have more work to do. In today's world, each of us has the responsibility to be educated and vigilant so that we take appropriate actions and report the dangers we see. This is an opportunity to affirm our commitment to maintain vigilance against these threats, support high staff training rates, test our systems, conduct table-top exercises, adopt policies and practices that assure consistency in addressing attempts, and to develop partnerships with other communities for information sharing and mutual aid opportunities.

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## Human Resources

Congratulations to our May **GEM** Lottery Award winner Bob Beatty from Recreation! For **G**oing the **E**xtra **M**ile, Bob will receive a \$25.00 gift certificate to a local business to enjoy. Follow this link to learn more about the GEM Program: [Town of Concord \(concordma.gov\)](https://concordma.gov)

If you know someone who has gone the extra mile and deserves recognition, nominate them at [GEM-Form \(concordma.gov\)](https://concordma.gov). Completed forms can be submitted to Magnolia Begley at Human Resources: [mbegley@concordma.gov](mailto:mbegley@concordma.gov).



## Police Department

### Calls for Service

Thursday, June 6th - Wednesday, June 12th, 2024

- Log items: **595**
- Traffic enforcement: **52**
- Motor vehicle stops: **92**
- Motor vehicle crashes and/or paper exchanges: **9**
- Arrests: **4**

Captain Goldman and Lieutenant Landers attended an intermunicipal meeting on the 250th Celebration in Lexington, MA on June 6th with the other communities planning for the event.

Officer Lordan and Officer Sellards completed a weeklong Field Training Officer Certification course at Northern Essex Community College held on June 7th.

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Lieutenant Landers and Sergeant Manchuso took part in the Cruiser Convoy on June 8th for the Special Olympics in Boston.



Officers assisted around Town with traffic and pedestrian safety for the West Concord Porchfest and Concord Museum-sponsored Garden Tour on June 8th.

Officer Sellards was awarded the Mother's Against Drunk Driving (MADD) 2024 award for Outstanding Operating Under the Influence (OUI) enforcement for his hard work and dedication in keeping our roads safe to travel on and through Concord.



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## Concord Public Works

### Water Alert – 1x/Week Water Use Restriction

With the hot weather roll in this week, it is important to limit lawn watering to one day per week, before 9 AM or after 5 PM (Level 1 Lawn Watering Restriction). Your cooperation is appreciated.

#### When can I water?

One day a week before 9am or after 5pm. Your watering day is based off the municipal trash pickup schedule. Find your watering day at

<https://concordma.gov/wateringday>



#### Why?

Our water storage tanks are dropping significantly on Monday, Wednesday and Friday mornings which indicates that customer's irrigation systems are operating outside the 1x per week. If we cannot supply enough water to meet customers' water demand, we will have to issue a Lawn Watering Ban. Our top priority is to ensure that there is enough water for public health and safety (drinking water and fire protection).

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Please visit <https://concordma.gov/irrigation> for more information about the watering restrictions and managing your outdoor water use.

## New EHS Manager

Concord Public Works is pleased to announce that Kimberly Sullivan will be joining CPW's team as our new Environmental Health & Safety Manager!

Kim is a seasoned EHS professional with over twenty years of experience including supporting environmental & safety compliance programs serving as a Field Environmental Safety Officer for Harvard University, an Assistant Director in the Environmental Health & Safety Division of Skanska USA Building Inc, and served as a Safety Manager for Shawmut Design and Construction Company, to name a few. Kim is excited to bring her understanding and experience gained while working within the private sector to Concord Public Works. As she will be making the rounds over the next few days, please reach out to say hello and help welcome her to our team!

## Public Health

The Health Division is happy to announce that we have hired a public health inspector. Dominique James started with the Health Division on May 20<sup>th</sup>. He has experience in industry as a third-party food inspector, chef, and Food research & development.

The Health Division has been working to inspect and permit the public and semi-public swimming pools and the recreational camp for children.

The Health Division encourages everyone to Visit the [Public Health Nurse section of the Health Division's webpage](#) for health & wellness highlights and resources. We would like folks to be reminded to check for ticks as they are out in full force this year. Prevention is key to fending off tick-borne illness.



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Until depleted, at-home COVID-19 test kits are available at the Health Division, COA, and both library locations.

The Health Division participated in wellness week at the library and presented a mental health resources table during the Library's Wellness Week May 18-25<sup>th</sup> in recognition of Mental Health Awareness Month.

## **Minuteman Media Network**

### **CCHS Class of 2024**

Congratulations to the CCHS Class of 2024! Minuteman Media was there to film the commencement on the football field at Concord-Carlisle High School on June 1st, 2024. We used 4 cameras, including 1 camera perched on top of the press box to get the incredible view of all the students and parents on the field. We live streamed to YouTube so the out of state families could watch the big day. The video has earned over 700 views on YouTube.



You can watch CCHS Graduation, and all our videos, at [youtube.com/MinutemanMediaNetwork](https://youtube.com/MinutemanMediaNetwork)

