



*Town of Concord*

# Weekly Operations Report

2024 Volume 12/April 5, 2024

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## General Administration

### Town Manager's Office

#### Personnel News

The Town Manager's Office is pleased to announce the appointment of **Amanda J. Moore** to the role of **Executive Assistant to the Town Manager**. Amanda will begin on Tuesday, April 9, 2024, filling the role formerly held by Eileen Blanchette who has since moved over to the Council on Aging. Amanda comes to us from the Town of Lunenburg where she had worked for the past decade, most recently in the position of Public Safety Coordinator for the Police Department, and before that as Administrative Assistant for the Public Works Department. Amanda is an experienced and detail-oriented municipal assistant with a proven track record of building rapport with residents and staff and to adapt to constantly changing demands. Stop by the Town House and say hello!

## Police Department

### Thursday, March 28 - Wednesday, April 3 2024

- Log items: 583
  - Traffic enforcement: 43
  - Motor vehicle stops: 42
  - Motor vehicle crashes and/or paper exchanges: 10
  - Arrests: 1
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## **Personnel News**

Captain Goldman and Lieutenant Landers attended a training class on March 28th sponsored by MEMA on operating their web based emergency operations center (WEB EOC).

On March 29th, Lieutenant Landers took part in a meeting to discuss logistical concerns including staging of the news media for the 250<sup>th</sup> Celebration.

The Department is conducting its annual firearms training. This includes policy review and training in areas such as handcuffing.

Officers on shift participated in National Light It Up Blue day on April 2nd for Autism Awareness.

## **Fire Department**

### **Calls for Service:**

Between March 29 and April 5th, the Concord Fire Department received a total of 94 calls for service including a response to a multiple vehicle accident in the Town of Lincoln just over the town line on Rte. 117.

### **Community**

On March 26th, Lt. Nichols, Lt. Pelkey, and Firefighters Armann, Byrnes, and Henderson presented to the residents of the emergency shelter at the Best Western. The presentation included information about fire alarm systems, evacuation procedures and fire safety.

On August 2nd CFD participated in a communications drill with Massport Fire in preparation for a full-scale active threat exercise. Lt. Will Rolfe, Assistant Chiefs Latta and Whitney, and Chief Judge participated.

## **CMLP**

### **Personnel News**

Last year the Personnel Board approved a new job description for the Light Plant titled "Assistant Director of CMLP – Power Supply & Energy Management." It is my pleasure to

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announce that Laura Scott has been promoted to this position and has been appointed by the Town Manager.

In this role, Laura will be working closely with other Town departments and assisting with public relations and community outreach. She will also oversee a new Power Supply and Rates Administrator as well as the Energy Management division.

Over the last eight years CMLP's power supply has gone from 87% emitting to 100% non-emitting. Laura has been instrumental in creating a cost-effective, reliable supply portfolio that includes new wind and solar resources built in New England. Along with Matt Cummings, Laura has worked with the Light Board to approve new rates and critical projects.

The Energy Management division, headed by Jan Aceti for almost 15 years, is busier than ever after bringing the heat pump coaches and several rebate processes in-house and effectively managing electrification efforts, the EV working group, and more. The hard work and innovative thinking of the entire Energy Management team have been essential in achieving many of CMLP's goals.

## **Planning and Land Management**

### **Tourism**

#### Massachusetts Governor's Conference on Travel and Tourism

Beth Williams, Tourism Manager, and Mimi Graney, Economic Vitality Manager, attended the Massachusetts Governor's Conference on Travel and Tourism. A group of 450 industry leaders, government officials, and economic development professionals from around the state gathered in Boston on April 2nd. The event featured Governor Healy, Lt Governor Kim Driscoll, and Massachusetts Travel and Tourism Director Kate Fox along with a panel of state agency directors, all highlighting the role of tourism as an economic driver in the state. The participation of department heads from across the Healy administration including Massport, MBTA, Mass Cultural Council, Department of Conservation and Recreation, the Office of International Trade and Investment, the brand new Office of Outdoor Recreation, and more demonstrated the depth of commitment and coordination to further advance the sector as part of the state's



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overall economic development strategy. With \$24.2 B in tourism related spending in the state in 2022 with an additional \$28.6 B in economic activity within the state's creative sector, these two sectors are key to the success of Concord's economic vitality.



### The Concord Visitor Center

The Concord Visitor Center has begun a new partnership with AARP and is offering a series of 4 webinars beginning March 28<sup>th</sup>

<https://local.aarp.org/aarp-event/aarp-ma-concord-women-who-made-a-difference-32824-7cn9mdl17n6.html>

During each session, a licensed guide will present on a topic of interest. We hope that offering these will generate more visitation to in person events and those able to travel to Concord.

### Tour Guide Training

On February 20<sup>th</sup> we hosted Wolf Tours for a Concord Tour Guide training. We had a blast with these guides showing them the ins and outs of bringing tours to Concord—from where to park, to where to eat, to the all important new opportunities surrounding the 250<sup>th</sup> celebration.



### Visitor Center

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On April 1<sup>st</sup> the Visitor Center resumes a 7 day a week operation! Our daily 1 pm tour resumes with a new feature! Each tour will end at the Wright Tavern for a private tour of the newly renovated space. We are thrilled to be the exclusive tour operator granted access to this historic property. We are also assisting the Wright Tavern staff in creating more opportunities for other groups to visit.



## **Human Services**

### **Recreation**

#### Concord Rec Hunt

Concord Recreation hosted their annual Egg Hunt on Friday, March 29 at the Emerson Oval Field! There were 20,000 eggs, the Easter bunny, and a petting zoo with chicks and bunnies. The event was great for the community with at least 800 attendees and lots of hoppy music and families!



#### Beede Center

Beede Center hosted their Underwater Egg Hunt on Friday, March 22nd. About 225 youths aged 1-14 years old participated in the event, with 9 staff and 2 CCHS volunteers. The feedback was fantastic, and we look forward to continuing the event next year.

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