



TOWN OF CONCORD

Office of the Town Manager

Operational Status Reports and Departmental Updates For the week ending November 10, 2023

Police Department

Activity Log:

- Log items: 599
- Traffic enforcements: 45
- Motor vehicle stops: 44
- Motor vehicle crashes and/or paper exchanges: 12
- Arrests:

Community

- Lieutenant Landers and members of Fire Department were at Gillette Stadium for a presentation on the emergency operations center (EOC) and how it operates during a large scale event such as the New England Patriots football games. This is part of the preparations for the 250th celebration in 2025.
- Lieutenant Goldman and Lieutenant Landers attended a public safety logistics meeting to review and discuss plans for the upcoming 250th Celebration in 2025.
- Lieutenant Goldman and the department mental health clinician, Ms. Emily Black, attended the Concord Behavioral Health Collaborative held at the Concord Free Public Library.
- Chief Mulcahy attended the monthly NEMLEC Police Chiefs meeting in Lynnfield, MA.



Library:

- There were 307 general reference questions in October and 130 technology questions. Staff booked 219 rooms for patrons and assisted five patrons with reader's advisory. One patron used the library's notary service.
- The 31st annual Concord Festival of Authors kicked off on October 20 with keynote speaker Jennifer De Leon. The library hosted 11 programs this year with a total of 473 attendees. Highlights included the Robbins House program with author Ray Shepard (65 attendees), the Leslie Riedel Memorial Lecture for Young People (142 attendees), the Ruth Ratner Miller Award for Excellence in American History with Concordian Robert Gross (70 attendees), and the always popular Breakfast with the Authors (48 attendees). Thank you to the Friends, Corporation and Staff for all of their hard work!

- Additional programs in October included the Tuesday Book Discussion Group, in which 10 members discussed *Work* by Louisa May Alcott, Cookbook Club, where 15 cooks made recipes from *Smitten Kitchen Everyday*, by Deb Perelman, and a family nature walk of the Egg Rock and Nashawtuc Hill Circuit with naturalist Peter Alden (with 25 attendees). Circulation staff welcomed 69 new patrons to the CFPL family!
- Patrons reserved 115 museum passes, with the Museum of Fine Art in first place and the Isabella Stewart Gardner Museum in second place.
- Circulation staff had 17,630 transactions and created book displays of Cozy Mysteries and Myth Retelling that both patrons and staff enjoyed!
- Circulation staff continued their involvement with professional development, the CFPL's [150th Anniversary](#), and Sustainability.
- Circulation was very active with the five-day delivery survey, including irregular deliveries. The Main and Fowler combined processed 80 incoming bins, and 84 outgoing bins containing 2,578 items!
- Circulation staff enjoyed decorating the department for Halloween and setting up Blue's Clues paw prints for the Children's Puppy Parade before their tour of the department!
- George Jreije's tenure as CFPL Writer-In-Residence officially ended in October after six months. We thank George for his work on behalf of the library over that period, and look forward to having him continue to work with CFPL for events in the future as well as to the work he produced during his residency. The next W-I-R will be selected in autumn 2024 for a January 2025 start date.
- Bethany Doane-Sharma has accepted a position as Reference Librarian focusing on Programming, and will begin in December. She comes to Concord via Somerville.



Visitor Center/Tourism:

The month of October finished with the highest recorded revenue and visitors since data was collected. The VC staff have grown as a team to be able to adapt beautifully to our changing visitation numbers. A staff thank you breakfast will be held in December. We also are welcoming 2 new Tour Guides, Jeff Driscoll and Natalie Samulka, both starting in mid-November.

The tourism manager is partnering with the Merrimack Valley Convention Bureau to launch a 250th marketing campaign in spring 2024 to include WCVB, GBH and Social Media advertising. The Concord250 Marketing and Communication committee will be lending support.

Council on Aging:

Concord's Old Chapter of the DAR (National Society of Daughter's of the American Revolution) organization faithfully recognizes Concord's veteran residents each year with a memorial wreath. Concord's Veterans Services Officer, Dick Krug, accepted the wreath which is positioned in the HWCC parking lot. A Veteran's Day Breakfast will be served on Thursday, Nov. 9, at the Concord Council on Aging.



You're never too old to don a costume and have a hoot as Concord senior residents proved on October 31st! The COA hosted an afternoon of fun, treats & games while the A & W Ukelele orchestra offered sweet sounds from the stage.

Public Health:

Kelli Callo from the Great Meadows Public Health Collaborative gave a training on administering Narcan to approximately 20 town employees. All employees in attendance received a free box (two doses) of Narcan. The Public Health Division would like to offer this training to other groups in the community and welcome anyone interested to contact Public Health Director, Melanie Dineen. This activity is funded by our opioid settlement monies. Narcan is available in the Health office at 141 Keyes Road for anyone interested.



The Concord behavioral health collaborative met on Wednesday to discuss the next steps for action items on a proposed behavioral health clinician. In addition, the group discussed and reviewed options for a public health needs assessment, a prevention coordinator and/or a recovery coach.

Economic Vitality:

Concord is reengaging with the commitment it made back in 2018 to enroll as an [Age-Friendly Community](#). With a state grant through the [Community Compact "Best Practices" Program](#) Economic Vitality Manager Mimi Graney is working with the Commission on Disability, Council on Aging and other local partners to support merchants, restauranteurs and service professionals to better understand the needs of their older customers and to foster greater inclusion and accessibility in Concord's neighborhood business districts. The project formally kicks off in January.

Concord seeks public art! With funding secured from the New England Foundation of the Arts as part of their [Making It Public](#) program to build capacity among Massachusetts municipalities in the commissioning of public art. An Advisory Team working with town staff of Economic Vitality Manager Mimi Graney, Tourism Manager Beth Williams and Communications Manager have just released the [Call for Art](#). The Call seeks a temporary installation to creatively interpret the ways in which people have struggled for the fight for freedom through time in Concord, Massachusetts. Taking inspiration from the 250th anniversary of the start of the American Revolution in 2025, the town seeks artists to consider the ways in which two 19th century Concord residents – Henry David Thoreau (1817 – 1862) and Ellen Garrison (1823 – 1892) - continued this fight for independence through the abolitionist cause and to consider our generation's work to provide liberty and justice for all. Proposals are due in January 8 with semi-finalists presenting their ideas to the public at the Town House on March 6th. The work selected for temporary art installation will be on display in the autumn of 2024 in Monument Square.