

CONCORD MUNICIPAL LIGHT PLANT

ELECTRIC | BROADBAND | ENERGY MANAGEMENT

Whole-Home Heat Pump Verification Form

The Concord Municipal Light Plant offers enhanced rebates to residential customers who switch from oil, propane, electric resistance, heat pump or ETS heating to new heat pumps for whole-home heating and cooling. Whole-home heat pump rebates not available for outbuildings. If your primary heating fuel is natural gas, do not use this form. Submit a rebate application to [Mass Save's Heat Pump Rebate Program](#) instead.

CUSTOMER INFORMATION (MUST MATCH CORRESPONDING REBATE APPLICATION)	
Name	
Installation Address	Concord, MA 01742
Phone Number	
Email	

Eligibility

In addition to existing residential heat pump eligibility criteria:

- ❖ Heat pumps must be new and sized to be capable of being the sole source of heating in the home (i.e. sized to meet 90 - 120% of the total heating load at an 8°F outdoor design temperature, per ASHRAE 2017 Design Conditions, throughout 100% of the conditioned space). Homes may maintain emergency heating capacity from a wood or pellet stove, an existing fossil fuel system or an electrical resistance heating strip installed in the heat pump. Homes may use supplemental heat from existing electric baseboard (resistance) heating, ETS or existing heat pumps, as long as the new heat pump is sized to meet 90% - 120% of the home's heat load. CMLP reserves the right to issue rebates for heat pumps sized to meet more than 120% of the total heating load, at its discretion.
- ❖ Project must include the removal and disconnection of the pre-existing heating system or the homeowner must not use the pre-existing heating system unless there is an emergency (either heat pump maintenance down-time or if heat pump is not able to heat the home during extreme weather event) or unless it is the source of hot water for domestic uses.

Customer Verification

Homeowner will use heat pumps as the sole source of heat in the home. Select the option that applies:

- Pre-existing heating system
- has been removed
 - has been disconnected
 - will only be used in an emergency situation (as outlined above) or as a source of hot water for domestic uses

I certify that all statements and information made in this form are correct, complete, true and accurate to the best of my knowledge and that I have read and agree to the CMLP Heat Pump Rebate Program requirements. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for non-payment or return of any rebates, and suspension or termination from future CMLP programs.	
Customer Signature:	Date:
INSTALLER ACCEPTANCE OF TERMS	
I certify that all statements and information made in this form are correct, complete, true and accurate to the best of my knowledge and that I have read and agree to the CMLP Heat Pump Rebate Program requirements. I certify that the installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for non-payment or return of any rebates, and suspension or termination from future CMLP programs.	
Installer Signature:	Date:

Upload an electronic copy of this completed and signed form with your heat pump rebate application.
Questions? Contact Energy Specialist Pamela Cady at pcady@concordma.gov or 978-318-3149.