

# CONCORD MUNICIPAL LIGHT PLANT

ELECTRIC | BROADBAND | ENERGY MANAGEMENT

## Whole-Home Heat Pump Verification Form

The Concord Municipal Light Plant offers enhanced rebates to residential customers who transition from oil, propane, electric resistance or ETS heating to heat pumps for whole-home heating and cooling. Whole-home heat pump rebates are not available for outbuildings. If you are a National Grid natural gas customer, do not use this form. Submit a rebate application to [Mass Save's Heat Pump Rebate Program](#) instead.

CUSTOMER INFORMATION (MUST MATCH CORRESPONDING REBATE APPLICATION)	
Name	
Installation Address	
Phone Number	
Email	

### Eligibility

In addition to existing residential heat pump eligibility criteria:

- Heat pumps must be sized to be capable of being the sole source of heating in the home.
- Project may include backup or supplemental heat from non-fossil fuel sources, such as a wood or pellet stove or electric baseboard (resistance) heat, including in spaces that are difficult to serve with air-source heat pumps, like bathrooms.
- Project must include the removal and disconnection of the pre-existing heating system or the homeowner must not use the pre-existing heating system unless there is an emergency (either heat pump maintenance down-time or if heat pump is not able to heat the home during extreme weather event) or unless it is the source of hot water for domestic uses.

### Customer Verification

Homeowner will use heat pumps as the sole source of heating in home. Select the option that applies:

- Pre-existing heating system has been removed
- Pre-existing heating system has been disconnected
- Pre-existing heating system will only be used in an emergency situation (as outlined above) or as a source of hot water for domestic uses.

CUSTOMER ACCEPTANCE OF TERMS	
I certify that all statements and information made in this form are correct, complete, true and accurate to the best of my knowledge and that I have read and agree to the CMLP Heat Pump Rebate Program requirements. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for non-payment or return of any rebates, and suspension or termination from future CMLP programs.	
Customer Signature:	Date:
INSTALLER ACCEPTANCE OF TERMS	
I certify that all statements and information made in this form are correct, complete, true and accurate to the best of my knowledge and that I have read and agree to the CMLP Heat Pump Rebate Program requirements. I certify that the installation and services performed have been in accordance with all applicable municipal, state and federal codes, standards and regulations, as well as program requirements pertaining to the installed system. I understand that any false, fraudulent or incorrect information in this form or any of the attachments is grounds for non-payment or return of any rebates, and suspension or termination from future CMLP programs.	
Installer Signature:	Date:

Upload an electronic copy of this completed and signed form with your heat pump rebate application.

Questions? Contact Energy Specialist Pamela Cady at [pcady@concordma.gov](mailto:pcady@concordma.gov) or 978-318-3149.