TOWN DEPARTMENTS

<table>
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<tr>
<th>Department</th>
<th>Address</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Accounting</td>
<td>22 Monument Square</td>
<td>(978) 318-3060</td>
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<tr>
<td>Assessor</td>
<td>24 Court Lane</td>
<td>(978) 318-3070</td>
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<tr>
<td>Building &amp; Inspections</td>
<td>141 Keyes Road</td>
<td>(978) 318-3280</td>
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<td>Council On Aging, Harvey Wheeler Community Center</td>
<td>1276 Main Street</td>
<td>(978) 318-3020</td>
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<td>Finance</td>
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<td>(978) 318-3090</td>
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<td>Health Department</td>
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<td>(978) 318-3034</td>
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<td>Information Technology</td>
<td>1175 Elm Street</td>
<td>(978) 318-3171</td>
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<tr>
<td>Library, Main Branch</td>
<td>129 Main Street</td>
<td>(978) 318-3301</td>
</tr>
<tr>
<td>Library, Fowler Branch</td>
<td>1322 Main Street</td>
<td>(978) 318-3350</td>
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<tr>
<td>Municipal Light Plant</td>
<td>1175 Elm Street</td>
<td>(978) 318-3101</td>
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<td>Natural Resources</td>
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<td>Planning</td>
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<td>Recreation</td>
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<td>Retirement</td>
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<td>(978) 318-3066</td>
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<td>Town Clerk</td>
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<tr>
<td>Town Manager</td>
<td>22 Monument Square</td>
<td>(978) 318-3000</td>
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<tr>
<td>Treasurer/Collector</td>
<td>22 Monument Square</td>
<td>(978) 318-3050</td>
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<td>Veteran Services</td>
<td>55 Church Street</td>
<td>(978) 318-3038</td>
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<tr>
<td>Beede Swim &amp; Fitness Center</td>
<td>498 Walden Street</td>
<td>(978) 287-1000</td>
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<tr>
<td>Concord Visitor Center - (Open seasonally April-October)</td>
<td>58 Main Street</td>
<td>(978) 318-3061</td>
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Concord:
Incorporated 1635
26 Square Miles
Population as of January 2019: 16,365
STAY IN TOUCH!

Get email or text message updates on whatever you’re interested in! Just click “NOTIFY ME” on the left hand column and choose what you’d like to sign up for. All general information goes through “News and Notices”.

SOCIAL MEDIA

We want to provide you with information about what is happening in your community, social media is great for getting the latest on what is happening in town or helping you to plan your calendar.

Check concordma.gov/SocialMedia a list of all town related accounts.

@TownofConcordMA
The Concord Police Department has partnered with Emergency Communications Network to license its CodeRED high-speed notification solution to create a Concord Police Department Emergency Notification System.

The CodeRED System provides Concord Police Department with the ability to quickly deliver personalized messages via voice, email, phone text and TDD/TTY capabilities to targeted areas or the entire Town of Concord in minutes.

Such systems are only as good as the telephone number database supporting them. If your phone number is not in the database, you will not be called.

One of the reasons the CodeRED system was selected is that it gives individuals and businesses the ability to add their own phone numbers directly into the system's data base, which is an extremely important feature. No one should automatically assume their phone number is included, all residents and businesses should log onto the CodeRed and complete the registration form that can be filled out.

Anyone without Internet access may call the Concord Police Department at 978-318-3400 to supply their information over the phone. Required information includes first and last name, street address (physical address, no P.O. boxes), city, state, zip code, and primary phone number. Additional phone numbers can be entered as well.

All businesses should register, as well as all individuals who have unlisted phone numbers, and those who have changed their phone number or address within the past year or who use a cellular phone or VoIP phone as their primary number. The Concord Police Department Emergency Notification System allows geographically based delivery, which means street addresses are required to ensure emergency notification calls are received by the proper individuals in a given situation. The system works for cell phones too, but we need to have an associated street address to provide relevant messages.
UTILITY SERVICES

ELECTRIC SERVICE - CONCORD MUNICIPAL LIGHT PLANT

Electric Service
Concord Municipal Light Plant (CMLP) is a municipal-owned, public power utility offering electric and broadband Internet service under the direction of the Town Manager. With approximately 110 miles of streets in the service territory, CMLP serves approximately 8,200 meters providing 190,000 Megawatt Hours (MWh) to 6898 residential, 1244 commercial, and 69 municipal customers.

Grid & Substations
CMLP maintains a grid that consists of a Town-owned distribution system with substations, power lines, light poles, and transformers. We operate 3 electric distribution substations. The substation at Forest Ridge is the primary substation which functions as a gateway for all electricity coming into Concord from NSTAR.

Contact Customer Service at 978-318-3101 or concordutilities@concordma.gov regarding Electric, Water, Sewer and Broadband for both residential and commercial services such as:

- To set up new service
- To cancel existing service
- Bill requests
- Budget payment arrangements
- Usage concerns
- Broken/damaged meter
- Special service requests
- Rebates

Visit concordma.gov/smarthub for online account management for your Concord Utilities.

INTERNET SERVICE - CONCORD LIGHT BROADBAND

Connecting New Customers
To get started with the fastest Internet in Concord, residents and businesses can check availability and schedule a free, no-obligation consultation by completing the Online Broadband Application form. You can also contact Customer Service at 978-318-3101 or by email.

The application and more information can be found on the Concord Municipal Light Plant webpage under “Concord Light Broadband” or by going to the following webaddress: concordma.gov/broadband
WATER AND SEWER

Concord’s water system consists of 6 groundwater supply wells and 1 surface water supply, pumping stations, 2 storage reservoirs with 7.5 million gallons of capacity, and approximately 121 miles of water main serving approximately 95% of Concord residents, as well as a small population in Carlisle and Acton.

Concord’s sewer system includes a 1.2 million gallon-per-day centralized wastewater treatment facility, 2 sewer pumping stations, 6 sewer lift stations, and approximately 33 miles of sewer collection system. The system currently serves 1,692 customers or approximately 35% of the Town.

Please find the application for Water and Sewer Service on page 13, following the electric service application.

GAS UTILITIES

National Grid is the provider of Natural Gas for the town, find more information by visiting nationalgridus.com/ma-gas-home

YARD WASTE

Concord Public Works manages a drop-off program for yard waste recycling that is open to all Concord residents. Compost and wood chips made from collected yard waste are available as well, free of charge to all Concord residents. Residents may also dispose of invasive plant materials in a dedicated invasives bin at the Composting Facility.

The Massachusetts Department of Environmental Protection (DEP) has banned the disposal of yard waste at all landfills and incinerators in Massachusetts, so no resident should be disposing of yard waste, in any amount, with their regular trash. Some private haulers may provide separate curbside collection service for yard waste. Concord’s municipal collection program does not collect yard waste at the curb.

For the most up to date information on Concord’s Compost program, please visit concordma.gov/yardwaste for schedules, special collection notices, and more

Drop Off Location
Composting Site, located on Walden Street (route 126), just across Route 2, on your left before you reach Walden Pond.

Materials Preparation
Rakeable materials may be placed in paper leaf bags or barrels. If residents choose to use plastic bags they must empty contents from bags and take empty plastic bags home for proper disposal.
Concord’s curbside trash and recycling collection program is funded by user fees. Tax dollars do not support the program. To receive weekly trash and recycling collection, residents can subscribe to the Town’s curbside collection program via mail or delivery in person to Black Box at 22 Monument Square. Visit the website at www.concordma.gov/recycle for the most recent application form.

Subscribers pay both a semi-annual subscription fee and a disposal fee (Disposal Tags & Barrel Stickers). Disposal tags and barrel stickers can be purchased online and at retail establishments around Town. Visit the website at www.concordma.gov/recycle for current retail locations.

Please make sure to have your trash and recycling on the curb by 7 A.M. to avoid missed pickups. There are a variety of recycling opportunities available to Concord residents including DropOff Events, Styrofoam block and Household Hazardous Waste Events. Please visit our website at www.concordma.gov/recycle for current opportunities. You can also reach us at cpw.info@concordma.gov or 978-318-3240.
A HOMEOWNERS GUIDE TO WORKING NEAR WETLANDS AND STREAMS

Under the state Wetland Protection Act and the local Concord Wetlands Bylaw, the Natural Resources Commission can require illegally altered land to be restored to its original condition and/or impose fines.

This information is not meant to be a complete or definitive summary of wetlands law or your obligations in adhering to proper procedure. Its purpose is to help make you aware that such laws and regulations exist, and that there are a wide variety of wetland resource areas in Concord. We encourage you to ask before you act. Please assist us in protecting the integrity of Concord’s natural areas.

Exempt Activities
Some minor activities in the buffer zone and outside any other resource area are not subject to regulation including:

- Unpaved pedestrian walkways for private use;
- Fencing, provided it is more than 50 feet from a wetland and wildlife movement isn’t inhibited;
- Stacking cordwood;
- Vista pruning provided it is further than 50 feet from the resource area;
- Planting native vegetation;
- Conversion of lawns to decks, sheds, patio and pools, provided it is located more than 50 feet from a resource area and erosion controls are installed; and,
- Conversion of impervious or vegetated surfaces, provided erosion controls are installed.

Violations
Violations are unpermitted activities in a wetland resource area or buffer zone including, but not limited to:

- Dumping grass, leaves, brush, or other organic or inorganic debris;
- Cutting trees or shrubs;
- Building or rebuilding without a permit;
- Creating new landscaping beds or areas of lawn;
- Any other earth moving activities.
MA Wetlands Protection Act and Regulations (310 CMR 10.00) and the Concord Wetlands Bylaw and Regulations regulates work within:

- Wetland resource areas (streams, ponds, rivers, wetlands, 100-year floodplain, Riverfront Area (land within 200 feet on any perennial stream), Certified Vernal Pools and adjoining lands out to a distance of 100 feet known as Vernal Pool Habitat;
- 25-foot No Disturb Zone (land within 25 feet of wetlands and streams)
- 50-foot No Build Zone (land within 50 feet of wetlands except land subject to flooding)
- 100-foot Buffer Zone (land within 100 feet of wetlands except “land subject to flooding”)

...THEN WHAT SHOULD YOU DO?

1. Determine if your project will occur in a wetland resource area or buffer zone. Check the Town GIS at www.mapsonline.net/concordma/ or contact the Division of Natural Resources. You may need to hire a wetland scientist to help you determine your wetland boundaries.
2. Visit the Natural Resources Office to review your plans and application requirements.
3. Complete the required application materials.
4. Attend a public hearing(s).
5. Read and understand your permit before starting work.

For more information, please contact the Division of Natural Resources at:

Phone: 978.318.3285
Fax: 978.318.3291
Website: www.concordma.gov
Web GIS: www.mapsonline.net/concordma/
The Town of Concord has a long history of sustainability. We have ambitious climate and sustainability goals, including a 2050 goal of reducing community-wide greenhouse gas (GHG) emissions 80% in alignment with the Paris Climate Accord and the Massachusetts Global Warming Solutions Act.

In 2020, Concord completed its first comprehensive climate action and resilience plan, Sustainable Concord, which continues work that has already been done and outlines 22 priority actions that can be taken over the next five years to ensure Concord is on a path to a sustainable future.

Sustainability is a team effort. Let’s work together to create a sustainable Concord.

Get started by exploring concordma.gov/sustainability and sustainableconcord.org.

Visit concordma.gov/sustainability for sustainability resources specifically designed for Concord residents including:
- Sustainable Landscaping Guide
- Guide for Sustainability for Historic and Older Homes
- Videos and testimonials about electric vehicles
- Information about installing solar
- No-cost technical and educations resources for installing heat pumps
- And more!
1. Get a FREE home energy assessment
Buildings are the largest source of carbon emissions in Concord. A free home energy assessment will provide recommendations for how you can cut energy use, reduce emissions, and save money at home. You may be eligible for no-cost or discounted energy efficiency improvements including light bulbs, insulation, air sealing, thermostats and heating equipment. If you heat with natural gas, visit masssave.org or call 1-855-891-9899. If you use electric, oil, or propane heat, visit ee.ene.org or call 1-888-772-4242.

2. Electrify your home heating and cooling
Heat pumps are a clean alternative can reduce your energy cost and improve the comfort of your home. Concord Municipal Light Plant provides rebates and coaching to help you make the switch. CMLP also provides rebates for solar PV, electric vehicle charging, and more.

3. Drive less and drive electric
Transportation makes up almost 40% of our carbon emissions. Reduce your miles driven by walking, biking, and taking public transportation more frequently. Switching to an electric vehicle reduces your emissions by 70% today. Learn more about driving electric in Concord including rebates, charging, and available options at concorddriveselectric.org.

4. Reduce waste
Emissions from waste are a small percentage of our carbon footprint, but have increased about 15% since 2008. Take advantage of the rebates, services, and events provided by Concord Public Works to reduce, reuse, recycle and compost.

5. Conserve water
Water is critical to reducing our emissions and to being prepared for the future of climate change. Changing precipitation patterns and temperatures could impact the quantity and quality of our water supply. Learn more about water saving rebates through Concord's Water and Sewer division.

6. Practice sustainable landscaping
Making Improvements to Your New Home? We Can Help!

Heating, Cooling & Ventilation
Many new homeowners update their heating, hot water and air conditioning systems. CMLP offers rebates for qualifying air and ground source heat pumps and heat pump water heaters.

Weatherization
Renovating? Insulating and sealing drafts during your renovation project can be easier for contactors and cheaper for you. A free home energy assessment identifies the improvements that make sense. Rebates help you pay for them.

Appliances, Plumbing & Lighting
Updating a kitchen, bathroom or laundry room? Energy Star appliances, induction cooktops, long-lasting LED lights, and high efficiency toilets and clothes washers make energy and water conservation an effortless part of your lifestyle.

Driving
Doing electrical work in your new home? Have 240V service installed to your garage for future electric vehicle (EV) charging. CMLP provides rebates for home charging systems (if you have an EV, or buy one within a year).

Solar
Solar panels help power your home while lowering costs and carbon emissions. Find out about solar rebates. Pair solar with a home battery to store a few hours of solar power for emergencies.

Lawn and Gardens
Concord Public Works (CPW) offers many resources to help you design and maintain a beautiful and sustainable landscape that is healthy for your family, pets and native wildlife.

Reduce & Re-Use
Subscribe to CPW’s curbside trash and recyclables collection program. Learn about many other opportunities to reduce, reuse and recycle. Dispose of household hazardous waste safely.

Communications
CMLP’s broadband service provides net neutrality and competitive rates. Regardless of the internet provider you use, get news and alerts from CMLP and the Town of Concord via email or text and social media.
**Heating, Cooling & Ventilation**

Air and ground source heat pumps and heat pump water heaters all reduce greenhouse gas emissions and can lower costs for homeowners. New advanced models now function well at very low temperatures. Electric fan-assisted heat recovery ventilation units (HRVs) reduce humidity and moisture, keeping air quality fresh, healthy and comfortable. Learn more about heat pumps and CMLP’s rebates.

**Weatherization**

Insulating and sealing air leaks can make your new home more comfortable, eliminate energy waste that drives up your monthly bills, and reduce your carbon emissions. Replacing your heating and cooling system? Even more reason to weatherize, since a smaller, less expensive system may suffice for a weather-tight home. Get a free home energy assessment to identify and prioritize the improvements that make sense for your home. Weatherization rebates help you pay for them.

**Appliances, Plumbing & Lighting**

Choose from a wide variety of Energy Star-rated appliances and WaterSense fixtures to match your décor and meet your family’s needs. Learn about electric induction cooktops, which have lower carbon emissions than gas, and the same power and speed. Take advantage of rebates offered by Concord Public Works when you purchase a high efficiency clothes washer or toilet. Request a free water audit from CPW to help you identify hidden water leaks and wasteful use. Get all your incandescent/CFL bulbs switched to high-efficiency LEDs for free when you get a no-cost home energy assessment. Get a rebate if you install bulbs yourself. LEDs last longer and use significantly less energy than traditional lighting.

**Driving**

There are almost 400 electric cars in Concord today. At the rate Concord residents are buying them, we expect more than 5,000 cars in town to be electric by 2030 — 30% of all vehicles registered in Concord! Visit ConcordDrivesElectric.org to find out why you should drive electric and how free expert advice, test drive opportunities, and state and dealer incentives can help you make the switch to an EV. And, take advantage of CMLP’s electric bill credits for EV owners who charge their EV during off-peak times.

**Solar**

Solar photovoltaic (PV) panel costs have dropped dramatically in recent years and once installed, can reduce your electric bills substantially. Rebates help you pay for them. Solar PV systems last for decades and will increase your home’s value. If an installer’s shade analysis shows that trees should be removed for adequate sun exposure, contact Public Works Highway and Grounds to identify public shade trees and Natural Resources to confirm the need for permits.

**Lawn and Gardens**

There are many easy ways to reduce the need for water, fertilizers and pesticides in your yard, which will protect your family and pets, and native wildlife. Native plants, rain barrels, electric mowers and lawn alternatives are just some of the ways to make maintenance easier while reducing expenses, water use and carbon emissions. Learn more about smart water management with a free water audit from CPW.

**Reduce & Recycle**

It is essential that we all try to reduce our waste. Landfills are closing and it is becoming more challenging to sustainably recycle papers and plastics. Reuse disposable containers, switch out paper towels and napkins for cloth, take items no longer needed to Concord’s Drop-off Swap-Off Days or Goodwill. And don’t forget composting...lawn clippings, yard and kitchen waste make nutrient-rich fertilizer to put back on your garden. It’s the perfect, all-natural system, and you already have it! Can’t do that at home? Take advantage of Concord’s free community composting site or contract with a curbside composting service.

**Communications**

Make sure news and alerts from CMLP and the Town of Concord are reaching you. Follow us on Facebook, Twitter and Instagram. Sign up for Alerts, News Flashes and Code Red Emergency System Notifications.
VETERAN SERVICES

The Veterans' Services program is mandated according to Massachusetts General Law, Chapter 115 and is administered under State guidelines to provide information, advice and assistance regarding benefits to veterans and their families. Every Town and town in the Commonwealth is required to have a benefits program for its resident veterans and their dependents, as well as a full-time Veterans' Services Officer. The Veterans Services Officer must be a war-era veteran and be available full time to provide assistance. The Officer for the Town of Concord is Dick Krug whose email is dkrug@concordma.gov, the office is located at 55 Church Street.

In addition to Chapter 115, the mission of the Veterans' Services Officer has grown to encompass the full range of Veterans Affairs (VA) federal benefits, rehabilitation, employment and training services, military records, tax exemptions, annuities, burials and care and decoration of veterans graves. Financial assistance to qualified veterans and their dependents is provided, in accordance with State and federal regulations. Senate and Executive Office, Massachusetts is now recognized as having one of the most comprehensive veterans programs in the nation.

SOCIAL SERVICES

Fuel Assistance Program
Any Concord resident interested in applying for the Fuel Assistance Program through SMOC for the 2016-2017 heating season can contact Bonny Wilbur, Community Services Coordinator for an application packet. Please either call 978-318-3034 or email to request an application packet. If you are age 60 or older, please contact the Concord Council on Aging at 978-318-3020. For additional information view the Fuel Assistance for Concord Residents (PDF).

Small Grant Program
The Concord Housing Development Corporation is accepting applications for the Small Grants Program, designed to provide assistance to Concord residents to make repairs and alterations to their homes for safety and health reasons. For any additional information view the Small Grant Program Application (PDF) or the Small Grant Program Flyer (PDF).
The grant assists home owners with home repairs up to $5,000 with no obligation to repay. Applications will be evaluated and prioritized based on health and safety considerations and financial need of the applicant. Grants are awarded twice each year. Please contact Lara Plaskon 978-287-1092 for more information.

Good Neighbor Energy Fund
The Good Neighbor Energy Fund sponsored by the Salvation Army is taking applications for the 2016 heating season. This program is specifically for those having a gross annual income between 60% - 80% of the state median income level. Income guidelines will be the key determining factor. The GNEF award is $275 paid directly to the utility company that provides heat (gas or electric) to the home. View the Good Neighbor Energy Fund (PDF) eligibility chart for Concord. View the Massachusetts Good Neighbor Energy Fund webpage for program details or please contact Bonny Wilbur for more information 978-318-3034 or by email.

Note: The information provided here is meant as a guide only. Please contact Bonny Wilbur (bwilbur@concordma.gov) directly for the most current information

The Beede Center welcomes over 200,000 patrons each year. It features four pools and a fully equipped fitness center. Ranging from professional aquatic usage to family recreational play the facilities at the Beede Center are built to impress.

The Beede Swim & Fitness Center is managed by the Concord Recreation Department and is funded solely by membership and program fees. We are deeply committed to serving the fitness needs and interests of our community, across all ages and abilities.

For more information including pricing and plan options, please visit beedecenter.com

Hours
Monday - Friday
5:30 a.m. - 9 p.m.
Saturday and Sunday
7 a.m - 6 p.m.

498 Walden Street
Concord, MA 01742
Phone: 978-287-1000
Fax: 978-318-3122
Concord Recreation is a leader in providing activities that enhance personal development, promote healthy life styles, and encourage greater community involvement. As dedicated professionals we strive to promote lasting experiences, while creating fun, unique, inclusive, opportunities in excellent facilities.

Concord Recreation is a self supporting operation that strives to keep pace with a growing community to deliver the highest quality customer focus programs, events and services.

Please see our website concordrec.com for upcoming programs and events
Providing the finest day camp experience for your family since 1980, the Concord Recreation Department proudly announces another summer of high-quality summer camps for residents and non-residents ages 3-14.

- Kaleidoscope Kids (Ages 3-5)
- Camp Three Rivers: Entering K-9
- Summer Specialty Camps: Half Day and Full Day Themed Camps

The Town of Concord, MA is committed to making its Recreation Department programs, activities, and special events available to as many citizens as possible. This financial assistance program has been established to meet the needs of individuals and families judged to have limited financial resources. To assure that all residents and public school students are able to access our programs, we are proud to provide financial assistance to those that qualify.

Application Instructions
Applications and all required paperwork must be submitted, in full, a minimum of 30 days prior to the start date of a program. Required forms include:

- Concord Recreation Financial Assistance Form
- Proof of Residency/Public School Enrollment (Concord Residents and Public School Students)
- Most recent year tax return
- Proof of any income not listed on tax return
- Any other documentation/circumstances you feel is important to consider

Applications and all required paperwork, in full, should be delivered to:
90 Stow Street, Concord, MA 01742 or emailed to ConcordRec@concordma.gov

Concord Recreation reserves the right to exercise managerial discretion regarding financial assistance, and to limit the amount of funding allocated to any given household or individual within one calendar year. Please note an in person interview is required by the Recreation Department before any request can be processed.

**Before School:** This program provides early morning care for kids grades K-5 at each elementary school from 7:30A-9:00AM, M-F.

**The AfterSchool Program:** This program provides extended day care for students enrolled in REC from 3:30-6:00PM. The AfterSchool Program has been providing care for children in Kindergarten- Grade 5 since 1980. AfterSchool was created to meet the needs of families seeking an out-of school time program for their children that is an enriching and social experience. The AfterSchool Program takes place in the 3 elementary schools. The daily schedule at all sites includes time for supervised indoor and outdoor play, special events, and homework, along with science, arts and crafts and cooking projects, clubs that meet once a week and field trips throughout the year.

**Concord Carousel Preschool** aims to create a safe, nurturing and quality preschool experience for our children and their families. Our developmental curriculum is designed to promote physical, social, emotional and cognitive growth by presenting challenges and engaging children in meaningful activities. Problem solving, creativity and learning are stimulated through both spontaneous and structured activities. Integrated play activities encourage children to interact with their peers, their teachers and materials.

Concord Carousel operates as a 2 day, 3 day or 4 day option.

For more information about the Concord Carousel Preschool program, please call 978-318-3045.

New to the area? What better way to get to know your new home than by taking a tour of the historic downtown and learn about the incredible revolutionary and literary history. Go to visitconcord.org for tour information.
TRAILS AND MAPS OF CONCORD

Find trail maps and maps of the town centers on the following pages. Trail maps are available through the Department of Natural Resources and larger versions with more details can be found there under “Trail Maps and Guides”: http://concordma.gov/734/Trail-Maps-Guides

BRUCE FREEMAN RAIL TRAIL

The Bruce Freeman Rail Trail passes through Lowell, Chelmsford, Westford, Carlisle, Acton, Concord, Sudbury, and Framingham

For more information on the trail, visit https://brucefreemanrailtrail.org/

EXPERIENCE OUR NATURAL WONDERS

Visit treasured natural areas such as Walden Pond, the Great Meadows Wildlife Refuge, Minuteman National Historical Park, Hapgood Wright Forest, and more! Please be respectful and follow any posted guidance when visiting any space in Concord or our surrounding areas.
SHOP LOCAL. SHOP CONCORD.

Concord has two cultural districts, the Concord Center Cultural District and the West Concord Cultural District. With many local restaurants, stores, coffee shops, and more, you can find nearly everything you need (and a couple things you didn't know you needed!) in Concord.

COMMUNITY EVENTS

With year round events hosted by various organizations, there is always something happening in Concord! Some favorite events include Jazz Fest (June), Holiday Tree Lighting ad Parade (December), Patriots Day (April), Ag Day (September), and much more!

Stay up to date on Town events by subscribing to News and Notices (Notify Me on left hand side of Town website), Town social media (@TownofConcordMA), or by visiting livingconcord.com for community events.
DOG LICENSES - STATE LAW

State Law requires that all dogs in the Commonwealth over 6 months of age be licensed annually. Dogs must be licensed by March 31 each year in order to avoid penalty. Dogs not licensed by March 31 each year may be subject to a fine of up to $50 in addition to licensing and late fees.

For licensing information visit: https://concordma.gov/543/Dog-Licenses

Rabies Certificate & Related Items
If you have a current rabies certificate on file with the Town Clerk’s Office, then a dog license may now be requested and paid for online from your checking account or with a credit card (Master Card or Discover Card only). You will receive your license and tag via mail. Contact the Town Clerk’s Office via email or telephone 978-318-3080, if you do not know whether your rabies information is on file. This secure service is made possible through an agreement with Unibank. A nominal fee will apply to credit card transactions, while there is no charge to pay directly from your checking account. Go to the online payment screen by heading to the concordma.gov webpage and clicking “Online Payment”. Our provided documents can be mailed in or turned in to our office.

DOGS ON CONSERVATION LANDS

Concord is proud to be a community with substantial conservation land suited for everyone. Conservation lands provide havens for the public to find peace and solace, and also serve to protect nature and biodiversity. We welcome those with dogs to enjoy our conservation lands. Please familiarize yourself with the Natural Resources Commission’s dog walking rules to ensure a safe and enjoyable experience for all users. It is the Commission’s goal to minimize the concerns and problems that can arise when dogs are off-leash or not under effective control.

1. Dogs must be on leash or under effective voice control at all times.
2. People and dogs must stay on marked trails.
3. Leash dogs in areas that are so posted.
4. Dogs must be within sight at all times.
5. Always carry a leash for each dog (8 foot maximum).
6. Maximum of 2 dogs are allowed off leash per person. 3 dogs total are permitted per person.
7. Leash up in parking areas and until you reach a sign allowing unleashing.
8. Leash up as you approach other trail users.
9. Always pick up dog waste and dispose of waste properly.
10. Dogs must be licensed and up to date on vaccinations.
11. Dogs are not permitted to chase, hunt, or harass people, wildlife, other dogs, horses, or livestock.

At Punkatasset, White Pond, and food producing agricultural fields, dogs must be leashed at all times. At Mattison Field, dogs must be leashed between April 1 and July 31 to protect ground nesting bobolink. A map of Town conservation lands showing areas of on and off leash dog walking follows. We appreciate responsible dog walkers who abide by these rules.
VOTE

Need to register to vote? Visit concordma.gov/vote to register online and find information about upcoming elections.

NEED A LICENSE OR PERMIT?

The closest Registry of Motor Vehicles (RMV) to Concord are in Natick and Watertown.

- Natick RMV Service Center is located at Massachusetts Turnpike Natick Eastbound Service Center, Natick, MA 01760
- Watertown RMV Service Center is located at 550 Arsenal St., Watertown, MA 02472

Find all other locations in the following link:

TRANSPORTATION OPTIONS

Commuter Rail - Being so close to Boston, many people find the commuter rail is a great option for a quick day trip into the city or as an easy and sustainable option for commuting to work. Concord is on the Fitchburg line and the schedule can be found at the following link or by visiting the MBTA Commuter Rail website: https://www.mbta.com/schedules/CR-Fitchburg/timetable

With stops in both Concord Center and West Concord, the commuter rail can also provide easy transportation between the two centers of Concord.

Council on Aging Van - Available through the Council on Aging out of the Harvey Wheeler Community Center, the van offers transportation to a variety of places for seniors who are no longer able to drive themselves. This service allows seniors to be able to stay independent by providing transportation to the COA for events, doctors appointments, errands, haircuts, grocery trips, to visit friends within Concord, etc. If you are interested in the program, please visit the COA webpage at http://concordma.gov/916/Council-on-AgingSenior-Services or call 978-318-3020
Parking is found at many locations throughout Concord. There are several municipal parking lots in Concord Center as well as West Concord. Parking restrictions vary from lot to lot, please be sure to check posted signs. These include the Keyes Road Parking, the Walden Street lot, the Hardware Store lot, the Emerson Umbrella Annex lot, the West Concord Commuter Rail lot which has several designated spaces, and the West Concord lot. Please visit concordma.gov/1904/park

Street parking is available along some streets, please check signs for restrictions.

Many of the Museums and parks in the area have parking which is for private use by the patrons of those facilities.

Winter Parking Ban: November 1st to April 1st Concord has a winter parking ban which restrictions nighttime street parking. This also applies to snow emergencies when cars must be off of the street. Please be mindful as you may be ticketed or towed. Any questions can be directed to the Police Department.

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