

Referrals were made to food assistance programs, home mortgage counseling programs, job assistance agencies, counseling services, tax assistance programs, Concord Cares, energy efficiency programs, fuel assistance, scholarship information, lower-income legal services, disability advocacy and support services and after-school and camp programs.

Emergency referrals related to housing, food assistance and utility assistance continued in 2012 and the Community Services Coordinator provided short-term case management to those families and individuals in crisis, working closely with such agencies as Hugh Cargill Trust, Society for St. Vincent de Paul, The Clergy Laity Group, and The Salvation Army to provide families in need with emergency financial assistance.

The Community Services Coordinator continues to collaborate with community agencies that provide assistance to Concord and Carlisle families. The Community Services Coordinator assists with the Gaining Ground Farm's Food for Families program that served over 45 families free organic produce between April and September. The Community Services Coordinator makes contact with challenged Concord individuals and families and provides referrals for a variety of needed services. The Community Services Coordinator also works collaboratively with Concord Public schools, Concord Housing Authority and The Domestic Violence Services Network to provide outreach to challenged families.

The Community Services Coordinator continues to be a point of contact in conjunction with Council on Aging, Police and Fire Departments as well as Concord's Veteran's Agent and Youth Services Coordinator for the Concord Cares Emergency Fuel Assistance Program, which provides 75 gallons of home heating oil to any Concord resident who is in emergency need.

Residents can contact the Community Service Coordinator by phone or schedule a confidential appointment, either in the office or their home, to discuss their particular referral needs.

For additional information or assistance, please contact the Community Services Office at 105 Everett St.

## **YOUTH SERVICES COORDINATOR**

Erin Duggan,  
Youth Services Coordinator

The position of Youth Services Coordinator for Concord and Carlisle was launched in 2011 with funding from the Community Chest. Coordinator Erin Duggan was hired to help improve the quality of life for Concord and Carlisle school-aged young people. She assists children by finding counseling for, and providing advice about, the problems they are struggling to deal with.

The Youth Coordinator develops and maintains programs that enhance physical, emotional, intellectual and spiritual well-being for children as well as adults. This past year she partnered with Concord Carlisle Parent Initiative and 2Volunteer.

Youth Coordinator works with many Town agencies to allocate space and resources for these activities. For example, several of her programs utilize available space in Town libraries while outdoor activities often involve equipment that is made available by the Recreation Department.

To reach Erin Duggan, call (978)318-3043 or email [eduggan@concordma.gov](mailto:eduggan@concordma.gov), 105 Everett St.

## **HUGH CARGILL TRUST COMMITTEE**

G. Peter Healey, Chair  
J. Raymond Andrews, Treasurer  
Patricia MacAlpine, Clerk  
Paul LoVecchio  
Sandra Conrad

The Hugh Cargill Trust Committee continued to implement the mission of the Trust, established over 210 years ago by Concordian Hugh Cargill. The Trust's purpose is to provide short-term emergency assistance to residents of the Town in times of financial need. The Committee acts on behalf of the Board of Selectmen in receiving and reviewing requests for assistance and in distributing funds in accordance with the provisions of the Trust. Concord residents request aid by leaving a phone message at the Town House: 978-318-3100, ext. 2030. Calls are returned promptly. All requests are kept confidential.

Funds totaling \$96,242.65 were received from the following sources: The Hugh Cargill Trust Fund: \$146.70;