

POLICE DEPARTMENT

Leonard J. Wetherbee,
Chief of Police

The Concord Police Department, with an authorized sworn staff of 35 positions, provides a complete range of public safety and community-based services. These include, but are not limited to: community problem solving, criminal investigations, traffic control and enforcement, parking control and enforcement, preventive patrol, school crossing safety, elder services, and emergency response and management. The Department also provides several community programs, such as: crime prevention, youth services, D.A.R.E. and R.A.D. instruction, school resource officers, child safety seat installations, and processes a variety of permits, licenses and applications.

Partnerships formed with the community-based programs, Domestic Violence Services Network and Communities for Restorative Justice continue to provide a resource sharing mechanism and referral network for the Department. Communities for Restorative Justice received 36 police referral cases, including adult offenders in 2009 and 97% of affected victims agreed to participate in the restorative justice process. The evaluations from participants reflected high satisfaction with the program. Several Concord Police Officers participated in volunteer trainings for both programs and will be involved in future trainings. The Department continues to establish new community partnerships that will improve quality of life issues.

The Department staffs and supervises the Public Safety Communications Center. All emergency and non-emergency communications for police, fire, and EMS are handled through this Center. The Department supervises a contracted Dog Officer and performs the prosecution function for the majority of the Department's District Court criminal and motor vehicle cases.

The Concord Police Department continues to be active with the North Eastern Massachusetts Law Enforcement Council (NEMLEC), a regional consortium composed of 47 police departments in Middlesex and Essex Counties, and two County Sheriff's Departments. Its mission is to strengthen the individual communities through resource sharing. Concord Police Officers are members

of the various functions of NEMLEC, such as: the Motor Unit, SWAT, Regional Tactical Team, K-9, Crime Scene Services, STARS (School Threat Assessment and Response System) and Hostage Negotiations.

2009 Incidents (partial listing)

| | |
|------------------------------------|--------|
| Arrests (various) | 156 |
| Assaults | 71 |
| Suspicious Activity | 866 |
| Motor Vehicle Crashes | 809 |
| Motor Vehicle – Deer | 15 |
| Operating Under the Influence | 42 |
| Protective Custody | 7 |
| Traffic Citations | 2,499 |
| Criminal Traffic Summonses | 243 |
| Larceny Investigations | 210 |
| Domestic Violence Investigations | 87 |
| Narcotics, Drug Investigations | 32 |
| Medical Assists | 818 |
| Animal Control | 292 |
| Vandalism Complaints | 68 |
| Alarms – Commercial/Residential | 976 |
| Breaking & Entering Investigations | 33 |
| Log Items | 19,972 |

Officer Brian Soll was awarded the Mothers Against Drunk Driving (MADD) Drive for Life Award for his outstanding performance in detecting and apprehending drunk drivers. The Department added two Dispatchers to the Concord Public Safety Communications Center, which totals eight trained Emergency 911 Dispatchers. Michael Mahoney and Philip Seaward were selected and successfully completed the Massachusetts State 911 Department Public Safety Communications Academy.

The Department replaced two of its fleet vehicles with hybrid vehicles, and continues to make concerted efforts to research and purchase vehicles and equipment that will reduce the impact on the environment.

State and Federal grant funding continues to provide the Department with opportunities to purchase new equipment and technology, and fund existing programs. The Department was awarded and administered grants for domestic violence programs, officer training, and traffic enforcement initiatives funded by the State, EOPSS, Highway Safety Division. The Department was also awarded and administered grant funding through the Massachusetts State 911 Department for Dispatcher training and personnel support services.

Community Policing Grant funding was eliminated in 2009, which had an impact on the Department's ability to conduct specialized enforcement initiatives such as: foot patrol, bicycle patrol, and traffic enforcement. It also reduced the ability to participate and fund existing community programs, such as: DVVAP, C4RJ, and youth and public safety awareness initiatives. The Department will continue to seek alternative funding sources, as they become available.

DOG OFFICER

Les Boardman,
Dog Officer

Program Description

The Town contracts with a private vendor to provide dog control services. The contract is awarded on the basis of a competitive bidding process and is administered by the Chief of Police.

The Dog Officer responds to all complaints regarding domesticated dogs. The Dog Officer is required to provide a vehicle for the transporting of dogs, as well as

a pound for the temporary housing of dogs taken into custody. The Dog Officer and his assistant(s) are on call 24 hours a day and can be contacted through the Public Safety Communications Center by pager.

Program Implementation

The existing contract service provides response only to dog control problems. Other animal control problems are handled over the phone by referrals or by the uniformed patrol officers. The amount budgeted also provides for limited patrols by the Dog Officer to locate stray dogs.

Performance Information

The overall objective of this program is to provide dog control services in an efficient and effective manner. Calls/complaints received and dogs picked up in 2009 have decreased slightly from 2008 levels.

ANIMAL CONTROL STATISTICS

| | <u>2005</u> | <u>2006</u> | <u>2007</u> | <u>2008</u> | <u>2009</u> |
|--------------------|-------------|-------------|-------------|-------------|-------------|
| Calls Received | 328 | 401 | 648 | 778 | 708 |
| Dogs Picked Up | 29 | 25 | 45 | 49 | 37 |
| Dog Bites Reported | 14 | 11 | 9 | 8 | 7 |

2009 DOG ACTIVITY BY MONTH

| Month | Calls | # Picked Up | Licensed | Not Licensed | # Bite Calls | Dogs not claimed |
|-----------|-------|-------------|----------|--------------|--------------|------------------|
| January | 45 | 2 | 1 | 1 | 0 | 0 |
| February | 32 | 1 | 0 | 1 | 0 | 0 |
| March | 74 | 5 | 4 | 1 | 2 | 1 |
| April | 105 | 8 | 7 | 1 | 3 | 1 |
| May | 561 | 2 | 1 | 1 | 0 | 0 |
| June | 38 | 4 | 2 | 1 | 1 | 0 |
| July | 75 | 4 | 2 | 2 | 0 | 0 |
| August | 46 | 4 | 4 | 0 | 0 | 1 |
| September | 67 | 2 | 1 | 1 | 0 | 0 |
| October | 55 | 1 | 1 | 0 | 0 | 0 |
| November | 48 | 2 | 1 | 1 | 0 | 0 |
| December | 67 | 2 | 0 | 2 | 1 | |
| Total '09 | 708 | 37 | 31 | 18 | 7 | 2 |
| Total '08 | 778 | 45 | 31 | 14 | 8 | 1 |

All Dogs not claimed are placed with Lowell Humane or Buddy Dog