

Stay safe. Stay home.



To protect Concord residents during the COVID-19 pandemic, we remind our customers that you can pay your utility bill in a variety of ways that don't require face-to-face interaction or for you to leave your home.

SmartHub® — pay your utility bill immediately or set up an automatic bank draft with secure online payment

PayNow — make a one-time credit card payment on our web portal

SecurePay Automated Phone System — call 888-255-5147 to make a one-time credit card payment using our automated phone system

Online Bank Payments (Internet Banking) — make electronic payments from your bank or other financial institution's website

Mail — continue to mail your check or money order to the Town House or 1175 Elm Street

For details about these payment options, go to concordma.gov/cmlp/Utility-Bill-Payment-Options.

Customer Service at 978-318-3101
concordutilities@concordma.gov



TOWN OF CONCORD
MUNICIPAL UTILITIES

ELECTRIC | WATER | SEWER | TELECOMMUNICATIONS