

with Public Health Director, Susan Rask, the Medical Reserve Corps integrates readily into our Town system of trained citizen volunteers, ready to support the Town during times of crisis.

The EOC was partially activated this year for planning and/or response for Hurricane Irene, the July high heat emergency as well as the October snowstorm.

CEMA has been awarded a \$13,064 grant for Emergency Management Equipment in this year's round of NERAC funding. After assessing our needs the Town will receive various communication equipment and a portable pump.



CFD responded to the Town of Brimfield as part of a Statewide ambulance mobilization task force response, providing rescue/recovery aid.

CEMA relies on citizen volunteers to help it achieve its mission and exemplifies the Concord spirit of standing ready to help others. There is also a very active Emergency Sheltering Team and Communications Group focusing on Amateur Ham radio and other emergency communication capabilities. Looking to the future, the challenge will be to sustain these programs by providing on-going training, realistic exercises and opportunities to utilize their skills.

Emergency preparedness is the crucial first step in facing an unexpected crisis. We encourage all Concord residents to develop a home/family Preparedness Plan. To learn more about planning, visit the Federal Emergency Management web site at <http://www.fema.gov/areyouready/>.

For more information about CEMA or any of the

programs mentioned, please contact the Fire Chief/Emergency Management Director at 978-318-3450.

POLICE DEPARTMENT

Barry R. Neal,
Chief of Police

The Concord Police Department, with an authorized sworn staff of 35 positions, provides a complete range of public safety and community-based services. These include, but are not limited to: community problem solving, criminal investigations, traffic control and enforcement, parking control and enforcement, preventive patrol, school crossing safety, elder services, and emergency response and management. The Department also provides several community programs, such as: crime prevention, youth services, D.A.R.E. and R.A.D. instruction, school resource officers, child safety seat installations, and processes a variety of permits, licenses and applications.

Partnerships continue with community-based programs, Domestic Violence Services of Central Middlesex, Inc. and Communities for Restorative Justice, which provide a resource sharing system and referral network for the Department. Concord Police Officers continue to participate in volunteer trainings for both programs and will be involved in future trainings in upcoming months. The Department continues to seek out and establish new community partnerships to improve quality of life issues.

The Department staffs and supervises the Public Safety Communications Center. All emergency and non-emergency communications for police, fire, and EMS are handled through this call center. In September, all police and fire radios were re-programmed to a narrow band frequency, in compliance with new FCC standards.

The Department supervises a contracted Dog Officer and performs the prosecution function for the majority of the Department's District Court criminal and motor vehicle cases.

The Concord Police Department continues to be active with the North Eastern Massachusetts Law Enforcement Council (NEMLEC). NEMLEC is a regional consortium composed of 53 police departments in Middlesex and Essex Counties, and two County Sheriff's

Departments. Their mission is to strengthen the individual communities through resource sharing. Concord Police Officers are members of the various functions of NEMLEC, such as: the Motor Unit, SWAT, Regional Tactical Team, K-9, and STARS (School Threat Assessment and Response System).

2011 Incidents (partial listing)	
Arrests (various)	172
Assaults	40
Suspicious Activity	931
Motor Vehicle Crashes	599
Motor Vehicle – Deer	15
Operating Under the Influence	75
Protective Custody	9
Traffic Citations	3,347
Criminal Traffic Summonses	247
Larceny Investigations	196
Domestic Violence	78
Investigations	
Narcotics, Drug Investigations	12
Medical Assists	1,440
Animal Control	294
Vandalism Complaints	92
Alarms –	969
Commercial/Residential	
Breaking & Entering	29
Investigations	
Log Items	19,436

The Department continues to work toward becoming a fully accredited agency with the Massachusetts Police Accreditation Commission, Inc. The Statewide standards for accreditation impact officer and public safety, address high liability/risk management issues, and promote operational efficiency throughout the agency. The Department first received full certification in 2005, which is the first step in the Accreditation process.

The Department continues to research ways to reduce its fleet fuel consumption and enhance its sustainable energy practices. While renovating the women’s locker room in 2011, windows and lighting fixtures were upgraded. Replacement of the Department’s windows and interior lighting fixtures remains a priority, along with the purchase of alternative fuel vehicles. Additionally, the Department has implemented anti-idling initiatives, to include the “Park, Lock, and Walk” program with officers walking the downtown business districts and recreational areas.



Officer Toumayan and Charik at work.

In January, Sergeant Roy P. Mulcahy was promoted to the rank of Lieutenant. Lt. Roy Mulcahy has served with the Concord Police Department since 1993, and is currently assigned to the Support Services Division. In June, Inspector Thomas M. Mulcahy was promoted to the rank of Lieutenant. Lt. Tom Mulcahy has served with the Concord Police Department since 2000. He is currently the Patrol Division Commander. Officer Christopher J. Troiano was promoted to the rank of Sergeant in July, and is currently serving as a Sergeant in the Patrol Division.

In addition, the Department welcomed three new officers to fill vacant positions. Officer Michael McGrath joined the Department in August and Officers Michael Bordenca and Damon Reinold joined the Department in September. All three officers are currently assigned to the Patrol Division.

State and federal grant funding continues to provide the Department with opportunities to purchase new equipment and technology, and to fund existing programs. The Department was awarded and administered grants by the Highway Safety Division of the State’s Executive Office of Public Safety and Security (EOPSS). A grant received this year funded the purchase of a cruiser-mounted, Automated License Plate Reader (ALPR), further enhancing our officers’ abilities during traffic and parking enforcement activities. This technology enables officers to detect such things as unlicensed or revoked operators, missing or wanted persons, and unregistered and uninsured motor vehicles. Also received

were grants for traffic enforcement initiatives, including drunk driving enforcement, which yielded seventy-five arrests. The Department was also awarded and administered grant funding through the Massachusetts State 911 Department for dispatcher training and personnel support services.

DOG OFFICER

Les Boardman,
Dog Officer

Program Description

The Town contracts with a private vendor to provide dog control services. The contract is awarded on the basis of a competitive bidding process and is administered by the Chief of Police.

The Dog Officer responds to all complaints regarding domesticated dogs. The Dog Officer is required to provide a vehicle for the transporting of dogs, as well as a pound for the temporary housing of dogs taken into custody. The Dog Officer and his assistant(s) are on call

24 hours a day and can be contacted through the Public Safety Communications Center by pager.

Program Implementation

The existing contract service provides response only to dog control problems. Other animal control problems are handled over the phone by referrals or by the uniformed patrol officers. The amount budgeted also provides for limited patrols by the Dog Officer to locate stray dogs.

Performance Information

The overall objective of this program is to provide dog control services in an efficient and effective manner.

ANIMAL CONTROL STATISTICS					
	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>2008</u>	<u>2007</u>
Calls Received	898	706	708	778	648
Dogs Picked Up	55	45	37	49	45
Dog Bites Reported	18	6	7	8	9

2011 DOG ACTIVITY BY MONTH

Month	Calls	# Picked Up	Licensed	Not Licensed	# Bite Calls	Dogs not claimed
January	59	1	0	1	0	0
February	76	3	1	2	1	0
March	93	6	2	4	1	0
April	95	9	5	4	3	1
May	64	6	6	0	1	0
June	88	4	3	1	5	0
July	62	8	7	1	1	1
August	66	2	1	1	2	0
September	64	5	5	0	1	0
October	45	4	4	0	0	0
November	97	7	6	1	1	1
December	89	0	0	0	2	0
Total '11	898	55	40	15	18	3
Total '10	706	45	34	11	6	1

All Dogs not claimed are placed with Lowell Humane or Buddy Dog