

Concord Town Survey
<Weighted> October 2018

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Concord Town Survey
<Weighted> October 2018

1. How would you rate the overall quality of services provided by the Concord Town Government?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1215	93	204	462	427	29	424	585	91	24	91	144	298	71	106	307	158	36	40	32	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1138	92	195	426	399	26	424	555	60	13	87	140	287	67	95	297	133	34	37	27	22
	94%	99%	95%	92%	93%	92%	100%	95%	66%	54%	95%	97%	96%	94%	89%	97%	84%	95%	92%	85%	96%
		CDE					HIJK	IJ			IJ	OQ	OQ	Q		OQ		Q			Q
a. Excellent	516	55	107	191	154	9	316	160	4	3	34	67	143	27	30	145	45	15	22	13	9
	43%	59%	53%	41%	36%	32%	75%	27%	5%	11%	37%	46%	48%	37%	28%	47%	28%	43%	56%	42%	40%
		DEF	DE				HIJK	IJ			IJ	OQ	OQ			OQ			OQ		
b. Good	622	38	87	235	244	17	108	395	55	10	53	73	144	40	65	152	89	19	14	14	13
	51%	41%	43%	51%	57%	60%	25%	68%	61%	43%	58%	51%	48%	57%	61%	49%	56%	53%	36%	43%	57%
					BC			GJ	G		G			S	MS		S				
Bottom 2 NET =====	77	1	9	36	28	2	-	29	31	11	5	5	11	4	11	10	25	2	3	5	1
	6%	1%	5%	8%	7%	8%		5%	34%	46%	5%	3%	4%	6%	11%	3%	16%	5%	8%	15%	4%
			B	B	B				HK	HK					LMP		MNPRU				
																	L				
c. Fair	69	1	9	33	25	1	-	27	30	6	5	5	10	3	10	9	23	1	3	4	1
	6%	1%	4%	7%	6%	4%		5%	33%	25%	5%	3%	3%	4%	10%	3%	14%	3%	8%	12%	4%
			B	B	B				HK	HK					MP		MNPRU				
																	L				
d. Poor	8	-	1	3	3	1	-	2	1	5	-	-	1	1	1	1	2	1	-	1	-
	1%		1%	1%	1%	3%		1%	21%				1%	2%	1%	1%	2%	2%		3%	
									HI												
e. Don't Know / No Answer	39	1	1	12	21	5	5	10	2	1	21	9	6	3	3	11	3	-	-	-	4
MEAN	3.36	3.58	3.48	3.33	3.29	3.20	3.75	3.22	2.69	2.43	3.32	3.43	3.44	3.30	3.17	3.44	3.11	3.36	3.48	3.23	3.36
		DEF	DE				HIJK	IJ			IJ	OQ	OQ			OQ		Q	OQ		
STANDARD DEVIATION	0.62	0.51	0.60	0.63	0.61	0.69	0.44	0.53	0.58	0.97	0.57	0.56	0.58	0.63	0.63	0.57	0.69	0.65	0.65	0.79	0.56
STANDARD ERROR	0.02	0.05	0.04	0.03	0.03	0.15	0.02	0.02	0.06	0.22	0.07	0.05	0.03	0.08	0.06	0.04	0.05	0.11	0.11	0.14	0.11

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2. In relation to the property taxes you pay, how satisfied are you with the overall quality of Town services?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1141	91	197	454	375	24	429	595	93	25	-	106	285	62	102	306	160	35	37	31	17
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1023	85	185	407	326	20	429	595	-	-	-	100	269	56	87	289	112	33	35	24	17
	90%	94%	94%	90%	87%	85%	100%	100%	-	-	-	94%	94%	91%	86%	94%	70%	96%	94%	79%	100%
		E	E									QT	OQT	Q	Q	OQT		QT	Q		NOPQT LM
a. Very satisfied	429	50	98	155	120	5	429	-	-	-	-	49	130	22	25	130	28	15	17	8	5
	38%	56%	50%	34%	32%	22%	100%					46%	46%	35%	24%	43%	17%	42%	47%	27%	30%
		DEF	DEF									OQT	OQT	Q		OQ		Q	OQ		
b. Somewhat satisfied	595	34	87	252	206	15	-	595	-	-	-	52	139	34	63	159	84	19	17	16	12
	52%	38%	44%	56%	55%	63%		100%				49%	49%	56%	62%	52%	53%	53%	47%	52%	70%
				BC	BC										M						M
Bottom 2 NET =====	118	6	12	47	49	4	-	-	93	25	-	6	16	6	15	17	48	2	2	7	-
	10%	6%	6%	10%	13%	15%			100%	100%		6%	6%	9%	14%	6%	30%	4%	6%	21%	
					BC										MP		NOPRS LM			LMPR	
c. Not very satisfied	93	6	10	37	37	3	-	-	93	-	-	5	14	4	13	14	32	1	2	7	-
	8%	6%	5%	8%	10%	11%			100%			5%	5%	7%	13%	4%	20%	2%	6%	21%	
					C										MPR		MNPRS L			LMPR	
d. Not at all satisfied	25	-	2	11	12	1	-	-	-	25	-	1	2	1	2	4	15	1	-	-	-
	2%		1%	2%	3%	4%				100%		1%	1%	2%	2%	1%	10%	2%			
																	MNOPR L				
e. Don't Know / No Answer	113	3	8	20	72	9	-	-	-	-	113	47	19	12	8	12	1	1	3	1	9
MEAN	3.25	3.49	3.43	3.21	3.16	3.02	4.00	3.00	2.00	1.00	-	3.39	3.39	3.24	3.08	3.36	2.78	3.36	3.41	3.06	3.30
		DEF	DEF									OQT	OQT	Q	Q	OQT		OQ	OQT		Q
STANDARD DEVIATION	0.69	0.62	0.63	0.69	0.72	0.72	0.00	0.00	0.00	0.00	-	0.62	0.62	0.67	0.66	0.62	0.85	0.64	0.61	0.70	0.47
STANDARD ERROR	0.02	0.06	0.05	0.03	0.04	0.17	0.00	0.00	0.00	0.00	-	0.06	0.04	0.09	0.07	0.04	0.07	0.11	0.10	0.13	0.11

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<Weighted> October 2018

3. What local issue would you say is the highest priority for you?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Oftcn	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1228	91	202	464	440	31	423	583	93	25	104	153	304	74	110	318	161	36	40	32	-
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	-
e. Schools	318	11	48	117	136	7	130	159	14	4	12	-	-	-	-	318	-	-	-	-	-
	26%	12%	24%	25%	31%	21%	31%	27%	15%	14%	12%					100%					
			B	B	B		IJK	IK													
b. Preservation of the Town's Character	304	34	61	131	75	3	130	139	14	2	19	-	304	-	-	-	-	-	-	-	-
	25%	37%	30%	28%	17%	10%	31%	24%	16%	7%	18%		100%								
		EF	EF	EF			HIJK	J													
f. Taxes	161	12	22	61	61	5	28	84	32	15	1	-	-	-	-	-	161	-	-	-	-
	13%	13%	11%	13%	14%	17%	7%	14%	35%	62%	1%						100%				
							K	GK	GHK	GHIK											
a. Affordable Housing	153	13	29	40	70	1	49	52	5	1	47	153	-	-	-	-	-	-	-	-	-
	12%	15%	14%	9%	16%	3%	12%	9%	6%	3%	45%	100%									
		F	DF		DF						GHIJ										
d. Roads	110	3	15	45	41	5	25	63	13	2	8	-	-	-	110	-	-	-	-	-	-
	9%	4%	8%	10%	9%	17%	6%	11%	14%	7%	7%				100%						
				B	B			G	G												
c. Public Safety	74	3	3	31	33	3	22	34	4	1	12	-	-	74	-	-	-	-	-	-	-
	6%	3%	2%	7%	8%	11%	5%	6%	5%	5%	12%			100%							
				C	BC						G										
j. Environment//Conservation	40	7	10	16	5	2	17	17	2	-	3	-	-	-	-	-	-	-	40	-	-
	3%	8%	5%	3%	1%	6%	4%	3%	2%		3%								100%		
		E	E	E																	
g. Town Government Services	36	3	7	14	8	4	15	19	1	1	1	-	-	-	-	-	-	36	-	-	-
	3%	4%	3%	3%	2%	12%	3%	3%	1%	3%	1%							100%			
h. Other (Please Specify)	32	5	7	9	10	1	8	16	7	-	1	-	-	-	-	-	-	-	-	32	-
	3%	5%	3%	2%	2%	3%	2%	3%	7%		1%									100%	
									K												
i. Don't Know / No Answer	26	3	3	10	8	2	5	12	-	-	9	-	-	-	-	-	-	-	-	-	26

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<Weighted> October 2018

4. What is the most convenient way for you to find out about Town services, news, and events?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1223	94	201	462	437	29	422	581	90	24	106	151	298	72	103	313	160	35	40	31	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
b. By visiting the Town's website	339	18	58	124	132	6	119	151	28	8	33	48	76	22	27	90	41	9	14	9	3
	28%	19%	29%	27%	30%	20%	28%	26%	31%	32%	31%	32%	26%	31%	26%	29%	25%	27%	35%	30%	16%
					B																
h. By reading the Concord Journal	285	33	41	125	82	4	108	137	13	3	23	29	79	15	25	58	41	14	7	7	9
	23%	35%	20%	27%	19%	12%	26%	24%	15%	12%	22%	19%	27%	20%	25%	18%	26%	39%	18%	23%	44%
		CEF		E			I	I					P					LP			LNPS
d. By email	249	11	42	97	93	6	76	123	22	7	20	25	59	11	23	80	31	4	6	6	4
	20%	12%	21%	21%	21%	21%	18%	21%	25%	31%	19%	17%	20%	15%	22%	26%	19%	11%	15%	20%	21%
			B	B	B											LR					
c. By subscribing to News & Notices on the Town's website	196	24	47	68	53	5	73	93	17	1	11	23	60	7	14	49	23	5	8	4	2
	16%	25%	23%	15%	12%	18%	17%	16%	19%	5%	11%	16%	20%	10%	14%	16%	15%	13%	20%	13%	10%
		DE	DE				J	J	J				N								
e. By postal mail	95	5	6	31	51	3	20	47	7	5	15	22	17	10	6	14	13	3	3	4	2
	8%	5%	3%	7%	12%	9%	5%	8%	8%	19%	15%	15%	6%	14%	6%	5%	8%	8%	6%	14%	9%
				C	BCD			G			G	MOP									
g. By using social networking media (Facebook, twitter, etc.)	43	1	7	12	18	5	19	21	1	-	2	2	2	6	7	18	6	-	1	-	-
	4%	1%	3%	3%	4%	16%	4%	4%	1%		2%	1%	1%	9%	7%	6%	3%		3%		
					B	B	I							LM	LM	LM					
a. By visiting Town Offices	12	2	-	3	6	1	5	6	1	-	1	-	4	-	1	3	2	1	1	-	-
	1%	2%		1%	1%	3%	1%	1%	1%		1%		1%		1%	1%	1%	3%	3%		
f. By telephone	5	-	-	3	2	-	1	3	-	-	1	1	-	-	-	1	3	-	-	-	-
	0.4%			1%	1%		0.4%	1%			0.4%	1%				0.4%	2%				
i. Don't Know / No Answer	31	-	4	12	11	4	7	14	2	1	7	2	6	3	7	5	2	1	-	1	5

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5. How would you rate your satisfaction with the way you receive information from the Town?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1211	93	201	462	429	26	418	584	91	24	94	149	295	70	107	308	159	36	39	29	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1060	78	181	413	367	22	400	504	60	11	85	138	265	62	89	266	136	32	34	21	17
	88%	84%	90%	89%	86%	82%	96%	86%	66%	47%	90%	93%	90%	89%	83%	86%	85%	89%	88%	73%	90%
							HIJ	IJ			IJ	OPQT	T								
a. Very satisfied	382	30	68	138	139	7	200	133	9	2	38	47	100	28	31	104	34	14	12	6	6
	32%	33%	34%	30%	32%	26%	48%	23%	10%	6%	41%	32%	34%	41%	29%	34%	21%	38%	30%	21%	29%
							HIJ	IJ			HIJ		Q	Q		Q					
b. Somewhat satisfied	678	48	113	274	228	15	200	371	51	10	46	91	165	34	58	161	102	18	22	15	12
	56%	52%	56%	59%	53%	57%	48%	63%	56%	41%	49%	61%	56%	49%	54%	52%	64%	51%	57%	52%	62%
								GJK									NP				
Bottom 2 NET =====	150	15	20	49	62	5	18	80	30	13	9	11	30	8	18	42	23	4	5	8	2
	12%	16%	10%	11%	14%	18%	4%	14%	34%	53%	10%	7%	10%	11%	17%	14%	15%	11%	12%	27%	10%
								G	GHK	GHK					L	L	L			LM	
c. Not very satisfied	123	12	18	41	49	4	16	67	24	6	9	9	26	7	15	31	17	4	5	7	2
	10%	13%	9%	9%	11%	14%	4%	11%	27%	25%	10%	6%	9%	9%	14%	10%	11%	11%	12%	25%	10%
								G	GHK	G										LM	
d. Not at all satisfied	27	3	2	8	13	1	2	13	6	7	-	2	3	1	3	11	6	-	-	1	-
	2%	3%	1%	2%	3%	4%	2%	2%	7%	28%		1%	1%	2%	3%	4%	4%			2%	
								G	G	GHI											
e. Don't Know / No Answer	43	1	4	12	19	7	11	11	2	1	19	4	9	4	3	10	2	-	1	3	7
MEAN	3.17	3.14	3.23	3.17	3.15	3.04	3.43	3.07	2.70	2.25	3.31	3.24	3.23	3.28	3.09	3.17	3.03	3.27	3.18	2.91	3.19
							HIJ	IJ	J		HIJ	QT	QT	QT							
STANDARD DEVIATION	0.69	0.75	0.65	0.66	0.73	0.75	0.59	0.65	0.75	0.96	0.65	0.61	0.65	0.70	0.74	0.75	0.69	0.66	0.64	0.75	0.60
STANDARD ERROR	0.02	0.08	0.05	0.03	0.04	0.17	0.03	0.03	0.08	0.22	0.07	0.05	0.04	0.09	0.08	0.05	0.05	0.11	0.11	0.14	0.13

Concord Town Survey
<Weighted> October 2018

6. How would you rate the overall quality of services provided by the Finance Department?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1085	88	188	425	363	22	389	532	86	23	55	121	277	63	93	268	148	32	36	28	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	979	84	178	379	320	18	387	476	56	8	52	113	267	59	82	243	113	28	34	23	16
	90%	95%	95%	89%	88%	82%	99%	90%	65%	34%	94%	93%	96%	94%	89%	91%	76%	87%	94%	83%	90%
		DE	DE				HIJ	IJ	J		IJ	Q	OPQ	Q	Q	Q			Q		
a. Excellent	456	55	103	177	113	8	266	163	8	1	17	50	134	26	35	117	43	15	16	13	8
	42%	62%	55%	42%	31%	36%	68%	31%	10%	6%	31%	41%	48%	42%	37%	44%	29%	45%	45%	46%	43%
		DE	DE	E			HIJK	IJ			IJ	Q	Q			Q					
b. Good	523	29	75	201	207	10	121	314	47	6	35	63	133	33	48	126	70	14	18	11	9
	48%	33%	40%	47%	57%	45%	31%	59%	55%	28%	62%	52%	48%	52%	51%	47%	47%	42%	49%	38%	47%
				B	BCD			GJ	GJ		GJ										
Bottom 2 NET =====	106	4	9	46	43	4	2	55	30	15	3	8	10	4	10	25	35	4	2	5	2
	10%	5%	5%	11%	12%	18%	1%	10%	35%	66%	6%	7%	4%	6%	11%	9%	24%	13%	6%	17%	10%
				BC	BC			G	GHK	GHIK					M	M	MNOPS				
																	L				
c. Fair	89	3	9	42	32	3	2	51	24	9	3	8	10	3	7	22	29	4	2	3	2
	8%	4%	5%	10%	9%	14%	1%	10%	28%	38%	6%	7%	4%	4%	8%	8%	19%	11%	6%	10%	10%
				BC	B			G	GHK	GHK						M	MNOPS				
																	L				
d. Poor	17	1	1	4	11	1	-	4	6	6	-	-	-	1	3	3	7	1	-	2	-
	2%	1%	1%	1%	3%	5%		1%	7%	28%				2%	3%	1%	5%	2%		7%	
					CD				H	H											
e. Don't Know / No Answer	169	6	17	49	85	11	39	63	6	2	57	32	26	11	17	50	13	3	4	4	8
MEAN	3.31	3.57	3.50	3.30	3.16	3.13	3.68	3.19	2.67	2.12	3.25	3.35	3.45	3.34	3.23	3.33	3.00	3.29	3.39	3.22	3.32
		DEF	DEF	E			HIJK	IJ	J		IJ	Q	OPQ	Q	Q	Q			Q		
STANDARD DEVIATION	0.69	0.61	0.61	0.68	0.70	0.83	0.48	0.63	0.75	0.91	0.57	0.60	0.57	0.65	0.74	0.68	0.82	0.76	0.60	0.89	0.67
STANDARD ERROR	0.02	0.06	0.04	0.03	0.04	0.21	0.02	0.03	0.08	0.21	0.08	0.06	0.03	0.09	0.08	0.05	0.07	0.14	0.10	0.17	0.15

Concord Town Survey
<Weighted> October 2018

7. In terms of the assessment of your property, do you believe your property is over-assessed, under-assessed or fairly assessed relative to others in Town?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	992	79	175	407	309	22	367	500	86	23	16	81	259	54	87	266	150	28	32	21	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Over-assessed	294	16	45	137	88	8	52	173	50	17	2	23	59	18	31	58	84	8	7	6	1
	30%	21%	26%	34%	29%	34%	14%	35%	59%	72%	15%	29%	23%	33%	36%	22%	56%	29%	22%	28%	5%
				B				GK	GHK	GHK		U	U	U	MPU	U	PRSTU LMNO	U			
b. Under-assessed	16	1	4	4	7	1	4	10	1	-	1	1	2	1	1	5	3	-	1	2	1
	2%	1%	2%	1%	2%	3%	1%	2%	1%		7%	1%	1%	1%	1%	2%	2%		4%	11%	8%
c. Fairly assessed	682	62	126	266	214	14	310	318	34	6	13	57	199	36	55	204	63	20	24	13	13
	69%	78%	72%	65%	69%	63%	85%	64%	40%	28%	78%	70%	77%	66%	63%	77%	42%	71%	75%	62%	87%
		D					HIJ	IJ			IJ	Q	OQ	Q	Q	OQ		Q	Q		OQ
d. Rent / Does not apply	80	5	11	16	46	3	16	10	2	-	52	40	11	9	6	10	2	2	-	-	1
e. Don't Know / No Answer	182	10	20	51	92	9	45	85	5	2	45	32	34	11	17	43	9	6	8	11	11

Concord Town Survey
<Weighted> October 2018

8. How important is it for you to be able to pay bills and fees at Town departments with a credit card, given there would be a convenience fee?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1219	93	200	464	430	33	422	584	92	23	98	150	295	70	108	314	156	35	40	31	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	371	20	49	110	176	16	125	167	24	14	42	51	79	17	33	120	40	7	9	11	4
	30%	22%	25%	24%	41%	48%	30%	29%	26%	60%	42%	34%	27%	24%	31%	38%	26%	20%	22%	34%	19%
					BCD	BCD				GHI	GHI					NQRSU M					
a. Very important	143	8	12	42	75	6	49	59	9	10	16	19	29	9	15	43	17	1	7	3	1
	12%	9%	6%	9%	17%	17%	12%	10%	10%	45%	16%	13%	10%	13%	14%	14%	11%	2%	17%	10%	4%
					BCD					GHIK		R	R	R	R	RU	R		R		
b. Somewhat important	228	12	37	68	101	10	76	108	14	3	26	32	50	8	18	76	23	6	2	7	3
	19%	13%	18%	15%	24%	31%	18%	18%	15%	15%	27%	22%	17%	12%	17%	24%	15%	18%	6%	24%	16%
					BD							S	S		S	MNQS				S	
Bottom 2 NET =====	848	73	151	354	253	17	296	418	68	9	56	99	216	53	75	194	116	28	31	20	17
	70%	78%	75%	76%	59%	52%	70%	71%	74%	40%	58%	66%	73%	76%	69%	62%	74%	80%	78%	66%	81%
		EF	EF	EF			JK	JK	JK				P	P			P	P	P		P
c. Not very important	412	36	84	161	125	6	141	214	25	4	27	54	94	26	36	110	49	12	16	7	8
	34%	39%	42%	35%	29%	17%	34%	37%	27%	17%	28%	36%	32%	37%	33%	35%	31%	35%	39%	24%	41%
		F	EF	F			J	J													
d. Not at all important	436	37	66	193	129	11	155	203	43	5	29	45	123	27	39	84	67	15	15	13	8
	36%	39%	33%	42%	30%	35%	37%	35%	47%	24%	30%	30%	42%	39%	36%	27%	43%	44%	38%	42%	40%
				CE					HK				LP				LP				
e. Don't Know / No Answer	35	1	5	10	18	1	7	10	1	2	15	3	8	4	2	4	6	1	-	1	6
MEAN	2.06	1.92	1.97	1.91	2.29	2.30	2.05	2.04	1.89	2.81	2.28	2.17	1.95	1.98	2.08	2.25	1.94	1.78	2.01	2.03	1.84
					BCD					GHI	HI	MQR				MQR					
STANDARD DEVIATION	1.01	0.94	0.87	0.96	1.07	1.14	1.01	0.97	1.02	1.26	1.06	1.00	0.99	1.01	1.04	1.00	1.01	0.83	1.07	1.05	0.84
STANDARD ERROR	0.03	0.10	0.06	0.04	0.06	0.24	0.05	0.04	0.11	0.30	0.12	0.09	0.06	0.13	0.11	0.06	0.08	0.14	0.17	0.19	0.18

Concord Town Survey
<Weighted> October 2018

9. How would you rate the overall quality of services provided by the Department of Planning and Land Management, which regulates matters related to buildings, zoning, health, natural resources protection, and historic preservation?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1085	87	189	435	353	21	387	526	87	22	64	120	282	61	102	264	141	29	39	30	17
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	754	60	126	290	261	17	318	341	36	4	56	85	197	48	70	196	82	22	21	20	14
	69%	69%	67%	67%	74%	82%	82%	65%	42%	17%	87%	71%	70%	78%	69%	74%	58%	74%	54%	66%	78%
					D		HIJ	IJ	J		HIJ	Q	Q	QS		QS					S
a. Excellent	254	24	53	91	83	4	151	76	8	-	20	34	65	15	20	74	20	7	10	6	4
	23%	28%	28%	21%	23%	17%	39%	14%	9%		31%	28%	23%	25%	19%	28%	14%	24%	25%	19%	24%
							HI				HI	Q	Q			Q					
b. Good	500	36	73	199	178	14	167	265	28	4	36	51	132	33	50	122	62	15	11	14	9
	46%	42%	39%	46%	50%	64%	43%	50%	32%	17%	56%	42%	47%	53%	49%	46%	44%	51%	29%	47%	54%
					C	C	J	GIJ			IJ		S	S	S	S					
Bottom 2 NET =====	331	27	63	145	93	4	68	185	50	18	9	35	84	14	32	68	59	7	18	10	4
	31%	31%	33%	33%	26%	18%	18%	35%	58%	83%	13%	29%	30%	22%	31%	26%	42%	26%	46%	34%	22%
					E			GK	GHK	GHIK							LMNP		NPU		
c. Fair	239	18	41	112	66	2	50	143	33	7	6	29	63	9	24	49	44	3	9	6	4
	22%	20%	22%	26%	19%	10%	13%	27%	38%	33%	9%	24%	22%	15%	24%	18%	31%	10%	23%	19%	22%
					EF			GK	GK	K		R	R		R		NPR				
d. Poor	92	9	22	33	26	2	18	42	18	11	3	7	22	4	7	20	15	4	9	5	-
	8%	10%	12%	8%	7%	8%	5%	8%	21%	50%	4%	6%	8%	7%	7%	7%	10%	15%	23%	15%	
								G	GHK	GHIK									LMNOP		
e. Don't Know / No Answer	169	7	16	39	94	12	42	69	6	3	49	33	22	13	8	54	21	7	1	2	9
MEAN	2.84	2.87	2.83	2.80	2.90	2.91	3.17	2.71	2.31	1.67	3.13	2.93	2.86	2.96	2.81	2.95	2.62	2.83	2.56	2.70	3.02
							HIJ	IJ	J		HIJ	QS	Q	QS		QS					Q
STANDARD DEVIATION	0.88	0.94	0.97	0.86	0.84	0.79	0.83	0.81	0.91	0.77	0.75	0.86	0.86	0.82	0.83	0.87	0.86	0.98	1.11	0.96	0.70
STANDARD ERROR	0.03	0.10	0.07	0.04	0.05	0.19	0.04	0.04	0.10	0.18	0.09	0.08	0.05	0.11	0.09	0.06	0.07	0.18	0.18	0.18	0.16

Concord Town Survey
<Weighted> October 2018

10. In terms of land-use and development, how would you rate your satisfaction with the way that Concord is being developed?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1198	93	200	460	417	28	412	576	91	24	94	141	297	71	108	305	154	35	39	29	19
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	827	53	120	320	312	21	325	380	43	11	68	91	195	60	72	234	100	29	18	13	14
	69%	57%	60%	70%	75%	75%	79%	66%	47%	46%	72%	64%	66%	85%	67%	77%	65%	83%	47%	46%	73%
				BC	BC		HIJ	I			IJ		ST	MOQST L	ST	LMQST		LMQST			ST
a. Very satisfied	227	6	25	84	101	10	112	80	11	1	23	18	51	16	32	73	20	9	3	5	1
	19%	7%	13%	18%	24%	37%	27%	14%	12%	5%	24%	13%	17%	22%	29%	24%	13%	25%	9%	18%	4%
				B	BCD	BC	HIJ				HJ		U	U	LMQSU	LQSU		U			
b. Somewhat satisfied	599	46	95	237	211	11	213	300	31	10	45	73	144	44	41	161	80	20	15	8	13
	50%	50%	48%	51%	51%	39%	52%	52%	35%	40%	48%	52%	48%	63%	38%	53%	52%	58%	38%	28%	69%
							I	I				OT	T	MOST		OT	OT	OT			OST
Bottom 2 NET =====	371	40	79	140	105	7	87	196	48	13	27	50	102	11	36	71	54	6	20	16	5
	31%	43%	40%	30%	25%	25%	21%	34%	53%	54%	28%	36%	34%	15%	33%	23%	35%	17%	53%	54%	27%
		DE	DE					G	GHK	GK		NPR	NPR		N		NPR		MNOPRU	NOPRU M	
c. Not very satisfied	276	27	65	111	70	3	66	154	27	7	22	36	80	7	27	57	39	5	10	8	5
	23%	29%	33%	24%	17%	11%	16%	27%	30%	28%	23%	26%	27%	10%	25%	19%	26%	15%	27%	28%	27%
		EF	DEF	E				G	G			N	NP		N		N			N	
d. Not at all satisfied	95	14	14	28	35	4	21	42	21	7	5	14	22	4	8	14	15	1	10	7	-
	8%	15%	7%	6%	8%	14%	5%	7%	23%	27%	5%	10%	7%	5%	8%	5%	9%	2%	26%	26%	
		D							GHK	GK		R					R		MNOPQR L	MNOPR	
e. Don't Know / No Answer	56	1	5	14	30	5	16	19	2	1	18	12	7	4	2	13	7	1	1	2	7
MEAN	2.80	2.48	2.66	2.82	2.91	2.98	3.01	2.73	2.37	2.24	2.90	2.67	2.76	3.02	2.88	2.96	2.68	3.06	2.30	2.39	2.76
				BC	BC	B	HIJ	IJ			IJ	S	ST	LMQST	ST	LMQST	S	LMQST			S
STANDARD DEVIATION	0.84	0.83	0.79	0.80	0.86	1.03	0.80	0.79	0.97	0.93	0.82	0.82	0.83	0.73	0.92	0.78	0.82	0.70	0.97	1.08	0.52
STANDARD ERROR	0.03	0.08	0.06	0.04	0.05	0.24	0.04	0.03	0.10	0.21	0.09	0.07	0.05	0.10	0.09	0.05	0.06	0.12	0.16	0.20	0.11

Concord Town Survey
<Weighted> October 2018

11. How would you rate the overall quality of services provided by the Concord Free Public Library?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVv Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1190	92	200	460	409	30	407	575	85	23	101	151	297	63	98	307	149	35	39	28	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1154	88	198	448	392	29	401	559	78	19	97	145	291	62	94	296	143	34	39	27	23
	97%	95%	99%	97%	96%	97%	98%	97%	92%	84%	96%	96%	98%	98%	96%	96%	96%	98%	100%	97%	100%
			E				I												LMOPQ		LMOPQ
a. Excellent	914	78	162	354	299	21	351	417	51	16	79	117	240	47	76	230	106	27	30	21	19
	77%	84%	81%	77%	73%	70%	86%	73%	60%	68%	78%	78%	81%	75%	77%	75%	71%	77%	79%	76%	82%
		E	E				HI	I			I		Q								
b. Good	240	10	36	94	93	8	50	141	27	4	18	28	51	15	18	66	37	7	8	6	4
	20%	11%	18%	20%	23%	26%	12%	25%	32%	16%	18%	19%	17%	23%	19%	21%	25%	21%	21%	21%	18%
				B	B			G	GK												
Bottom 2 NET =====	36	4	2	12	17	1	6	16	7	4	4	6	6	1	4	11	6	1	-	1	-
	3%	5%	1%	3%	4%	3%	2%	3%	8%	16%	4%	4%	2%	2%	4%	4%	4%	2%		3%	
					C				G												
c. Fair	23	3	2	6	11	1	4	15	2	1	1	2	4	-	2	8	5	1	-	1	-
	2%	3%	1%	1%	3%	3%	1%	3%	2%	5%	1%	1%	1%		2%	3%	3%	2%		3%	
d. Poor	13	1	-	6	6	-	2	1	5	2	3	4	2	1	2	3	1	-	-	-	-
	1%	1%		1%	1%		1%	%	6%	11%	3%	3%	1%	2%	2%	1%	1%				
									GH		H										
e. Don't Know / No Answer	64	2	5	14	39	4	22	20	8	2	12	2	6	12	12	12	12	1	1	3	3
MEAN	3.73	3.78	3.80	3.73	3.67	3.67	3.84	3.70	3.47	3.42	3.72	3.71	3.78	3.71	3.71	3.71	3.66	3.75	3.79	3.73	3.82
			E				HIJK	IJ			I		Q								
STANDARD DEVIATION	0.55	0.57	0.42	0.55	0.60	0.55	0.43	0.52	0.80	1.01	0.62	0.63	0.50	0.57	0.61	0.56	0.59	0.48	0.41	0.51	0.39
STANDARD ERROR	0.02	0.06	0.03	0.03	0.03	0.12	0.02	0.02	0.09	0.24	0.07	0.06	0.03	0.07	0.06	0.04	0.05	0.08	0.07	0.10	0.08

Concord Town Survey
<Weighted> October 2018

12. What types of lectures on current events would you like to attend, if they were offered by the Library?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	924	73	159	345	319	28	322	425	70	19	88	116	221	64	85	229	109	27	35	25	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Community Issues	297	28	55	113	93	8	116	134	21	5	21	36	82	17	21	80	31	9	12	7	2
	32%	39%	35%	33%	29%	29%	36%	31%	30%	28%	24%	31%	37%	26%	25%	35%	28%	34%	34%	30%	16%
							K						OU								
d. World Affairs	257	18	54	95	82	8	98	112	24	4	19	33	70	15	19	54	35	8	9	10	4
	28%	25%	34%	28%	26%	28%	31%	26%	34%	23%	22%	29%	32%	23%	23%	24%	32%	30%	25%	39%	29%
c. Science and Technology	213	23	35	70	77	7	73	99	15	6	20	23	39	19	26	57	23	6	9	7	4
	23%	32%	22%	20%	24%	24%	23%	23%	22%	30%	23%	20%	18%	30%	31%	25%	21%	21%	25%	27%	29%
		D													M						
b. Health and Wellness	157	3	15	66	67	5	36	80	10	4	28	24	30	13	18	38	21	4	6	1	4
	17%	5%	9%	19%	21%	18%	11%	19%	14%	19%	32%	20%	13%	20%	21%	16%	19%	15%	16%	4%	25%
				BC	BC			G			GHI	T	T	T	T	T	T				
e. Don't Know / No Answer	330	21	46	129	128	6	107	170	23	6	24	38	83	10	25	90	52	9	5	6	12

Concord Town Survey
<Weighted> October 2018

13. How would you rate the overall quality of services provided by the Senior Services Division / Council on Aging, which includes social / recreational programming, nursing services, transportation services and clinical social work?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	410	40	78	167	116	9	135	194	30	8	43	68	115	27	31	47	77	13	6	13	14
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	375	35	72	153	107	8	126	178	26	4	41	65	106	26	28	43	67	12	6	10	13
	92%	87%	93%	92%	92%	89%	94%	92%	85%	50%	96%	96%	92%	97%	89%	93%	87%	86%	100%	79%	89%
							J	J			J	Q		Q					MOQ		
a. Excellent	238	22	49	93	70	5	91	100	12	3	31	39	73	15	18	26	43	9	2	5	7
	58%	55%	63%	55%	60%	59%	68%	52%	40%	41%	73%	57%	64%	57%	57%	57%	56%	69%	41%	39%	50%
							HI				HI										
b. Good	137	13	24	61	37	3	35	77	13	1	10	26	32	11	10	17	24	2	3	5	6
	33%	32%	30%	36%	32%	30%	26%	40%	45%	9%	23%	39%	28%	40%	32%	37%	32%	17%	59%	40%	39%
								GJK	GJK			R							R		
Bottom 2 NET =====	35	5	6	14	9	1	9	16	4	4	2	3	9	1	3	3	10	2	-	3	2
	8%	13%	7%	8%	8%	11%	6%	8%	15%	50%	4%	4%	8%	3%	11%	7%	13%	14%		21%	11%
										GHK							LN				
c. Fair	23	3	4	11	5	1	4	12	4	2	1	2	7	1	2	3	6	-	-	2	2
	6%	7%	5%	6%	4%	11%	3%	6%	15%	23%	2%	2%	6%	3%	5%	7%	8%			14%	11%
									K												
d. Poor	12	2	2	4	4	-	5	4	-	2	1	1	2	-	2	-	4	2	-	1	-
	3%	6%	2%	2%	3%		3%	2%		27%	2%	2%	2%		6%		5%	14%		6%	
e. Don't use service	566	32	90	215	217	13	198	269	37	11	51	60	134	35	55	167	59	15	23	10	8
f. Don't Know / No Answer	278	23	38	92	114	12	96	133	25	6	19	26	56	12	23	105	25	8	11	9	3
MEAN	3.47	3.36	3.53	3.45	3.49	3.48	3.58	3.41	3.26	2.64	3.68	3.51	3.54	3.54	3.41	3.50	3.38	3.41	3.41	3.13	3.39
							HIJ	J			HIJ		T								
STANDARD DEVIATION	0.73	0.87	0.70	0.71	0.74	0.73	0.71	0.70	0.71	1.35	0.61	0.64	0.69	0.56	0.84	0.63	0.83	1.09	0.54	0.91	0.70
STANDARD ERROR	0.03	0.13	0.08	0.05	0.07	0.23	0.06	0.05	0.12	0.46	0.08	0.08	0.06	0.10	0.14	0.10	0.09	0.27	0.21	0.25	0.17

Concord Town Survey
<Weighted> October 2018

14. How would you rate the overall quality of services provided by the Concord Police Department?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1143	88	193	455	389	17	398	555	85	23	82	128	289	71	98	286	153	31	37	27	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1104	86	187	440	374	17	390	536	78	19	81	121	286	69	93	278	143	31	34	27	21
	97%	98%	97%	97%	96%	100%	98%	96%	92%	84%	99%	95%	99%	97%	95%	97%	94%	100%	94%	100%	93%
						CDE					I		LQ				LOPQ		LOPQ		
a. Excellent	739	66	140	289	232	12	310	323	44	8	54	76	208	48	56	191	93	18	20	18	11
	65%	75%	73%	64%	60%	68%	78%	58%	51%	37%	66%	60%	72%	67%	57%	67%	61%	59%	54%	65%	49%
		DE	DE				HIJK				J		LOQSU								
b. Good	365	20	47	150	142	6	80	213	35	11	27	45	77	21	37	87	50	13	15	10	10
	32%	23%	24%	33%	37%	32%	20%	38%	41%	47%	33%	35%	27%	30%	38%	30%	33%	41%	40%	35%	45%
				BC	BC			G	G	G	G				M						
Bottom 2 NET =====	39	2	6	15	15	-	8	20	7	4	1	7	4	2	5	8	9	-	2	-	2
	3%	2%	3%	3%	4%		2%	4%	8%	16%	1%	5%	1%	3%	5%	3%	6%		6%		7%
									K			M					M				
c. Fair	29	2	6	14	8	-	7	15	5	1	1	4	2	2	4	7	6	-	2	-	2
	3%	2%	3%	3%	2%		2%	3%	6%	6%	1%	3%	1%	3%	4%	2%	4%		6%		7%
																	M				
d. Poor	9	-	-	2	7	-	1	5	2	2	-	3	1	-	1	1	3	-	-	-	-
	1%			2%	2%		1%	1%	2%	10%		2%	1%		1%	1%	2%				
				*	D		*														
e. Don't Know / No Answer	111	6	12	19	58	16	30	40	7	2	31	25	14	3	11	32	9	5	3	4	3
MEAN	3.60	3.73	3.69	3.60	3.54	3.68	3.76	3.54	3.41	3.11	3.65	3.52	3.70	3.64	3.51	3.63	3.53	3.59	3.48	3.65	3.42
		DE	DE				HIJ	J			IJ		LOQSU								
STANDARD DEVIATION	0.58	0.49	0.53	0.57	0.64	0.48	0.48	0.59	0.70	0.92	0.50	0.66	0.51	0.54	0.64	0.55	0.67	0.50	0.61	0.49	0.63
STANDARD ERROR	0.02	0.05	0.04	0.03	0.04	0.13	0.02	0.03	0.08	0.22	0.06	0.06	0.03	0.07	0.07	0.04	0.05	0.09	0.10	0.09	0.12

Concord Town Survey
<Weighted> October 2018

15. How would you rate the overall quality of services provided by the Concord Fire Department?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1070	84	173	428	365	20	369	519	79	20	82	125	274	68	92	259	146	30	31	25	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1057	83	173	423	360	20	364	515	77	20	81	124	271	68	88	258	146	28	31	25	20
	99%	99%	100%	99%	99%	100%	99%	99%	97%	100%	98%	99%	99%	100%	96%	99%	99%	92%	100%	100%	100%
						DE				G											
a. Excellent	819	73	143	329	260	13	326	370	43	16	64	91	230	54	63	193	110	22	22	18	16
	77%	87%	82%	77%	71%	66%	88%	71%	54%	79%	78%	73%	84%	79%	69%	75%	75%	72%	72%	73%	79%
		DE	E				HIK	I		I	I		LOPQ								
b. Good	239	9	30	94	99	7	38	145	34	4	17	33	41	14	25	64	36	6	9	7	4
	22%	11%	17%	22%	27%	34%	10%	28%	43%	21%	21%	26%	15%	21%	27%	25%	24%	20%	28%	27%	21%
				B	BC			G	GHK		G	M			M	M	M				
Bottom 2 NET =====	12	1	1	5	5	-	4	4	3	-	1	1	3	-	4	1	1	2	-	-	-
	1%	1%	1%	1%	1%		1%	1%	3%		2%	1%	1%		4%	1%	1%	8%			
c. Fair	10	1	-	5	4	-	4	3	2	-	1	1	3	-	3	1	-	2	-	-	-
	1%	1%		1%	1%		1%	1%	2%		2%	1%	1%		3%	1%		8%			
d. Poor	2	-	1	-	1	-	-	1	1	-	-	-	-	-	1	-	1	-	-	-	-
	1%		1%		1%			1%	1%						1%		1%				
e. Don't Know / No Answer	184	10	32	46	83	14	60	76	13	5	30	28	30	6	18	59	15	6	9	7	6
MEAN	3.75	3.86	3.82	3.76	3.70	3.66	3.87	3.70	3.49	3.79	3.76	3.72	3.83	3.79	3.63	3.74	3.74	3.64	3.72	3.73	3.79
		DE	E				HIK	I			I		LOPQR								
STANDARD DEVIATION	0.47	0.39	0.42	0.45	0.50	0.49	0.37	0.48	0.62	0.42	0.46	0.47	0.40	0.41	0.61	0.45	0.48	0.63	0.46	0.45	0.42
STANDARD ERROR	0.01	0.04	0.03	0.02	0.03	0.12	0.02	0.02	0.07	0.10	0.05	0.04	0.02	0.05	0.07	0.03	0.04	0.11	0.08	0.09	0.09

Concord Town Survey
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16. How would you rate the overall quality of services provided by Concord Public Works?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1234	93	201	471	441	28	426	590	91	25	102	150	301	71	107	313	160	35	40	32	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	993	82	172	378	343	17	403	456	40	6	89	129	259	61	67	263	108	26	36	22	21
	80%	88%	85%	80%	78%	61%	95%	77%	43%	22%	87%	86%	86%	85%	62%	84%	68%	73%	90%	71%	85%
		DEF	EF				HIJ	IJ			HIJ	OQ	OQ	OQ		OQ			OQRT		OQ
a. Excellent	464	48	90	172	147	8	258	157	9	3	38	58	140	20	26	117	46	14	19	12	11
	38%	51%	45%	36%	33%	29%	60%	27%	10%	11%	37%	39%	47%	29%	25%	37%	29%	40%	48%	39%	42%
		DE	E				HIJK	IJ			IJ	0	NOPQ			0			OQ		
b. Good	529	35	82	206	197	9	145	299	31	3	51	71	119	40	40	146	63	12	17	10	11
	43%	37%	41%	44%	45%	32%	34%	51%	34%	11%	50%	47%	40%	57%	37%	47%	39%	33%	42%	32%	43%
							J	GIJ	J		GIJ			MOQRT							
Bottom 2 NET =====	241	11	30	93	97	11	23	134	52	20	13	21	42	10	41	50	51	9	4	9	4
	20%	12%	15%	20%	22%	39%	5%	23%	57%	78%	13%	14%	14%	15%	38%	16%	32%	27%	10%	29%	15%
				B	BC	BC		GK	GHK	GHK					MNPSU L		MNPSU L	S		S	
c. Fair	190	10	26	71	77	6	22	105	43	13	7	16	38	8	26	37	42	7	4	8	2
	15%	11%	13%	15%	17%	21%	5%	18%	47%	51%	7%	11%	13%	12%	24%	12%	26%	21%	10%	26%	9%
								GK	GHK	GHK					MNPSU L		MNPSU L				
d. Poor	51	1	3	21	21	5	1	29	9	7	6	5	3	2	15	13	9	2	-	1	2
	4%	1%	2%	5%	5%	18%	1%	5%	9%	27%	6%	3%	1%	3%	14%	4%	6%	6%		3%	6%
				BC	BC	BC		G	G	GHK	G				MNPQT L	M	M				
e. Don't Know / No Answer	20	1	4	3	7	6	3	5	2	-	11	3	3	3	2	5	2	1	-	-	1
MEAN	3.14	3.39	3.28	3.12	3.06	2.72	3.55	2.99	2.44	2.06	3.19	3.22	3.32	3.11	2.73	3.17	2.91	3.07	3.38	3.07	3.21
		DEF	DEF	F			HIJK	IJ			HIJ	OQ	NOPQ	0		OQ			OQ		0
STANDARD DEVIATION	0.82	0.71	0.75	0.83	0.83	1.09	0.61	0.80	0.80	0.93	0.80	0.76	0.73	0.71	0.99	0.79	0.88	0.93	0.66	0.89	0.86
STANDARD ERROR	0.02	0.07	0.05	0.04	0.04	0.24	0.03	0.03	0.09	0.21	0.09	0.07	0.04	0.09	0.10	0.05	0.07	0.16	0.11	0.16	0.16

Concord Town Survey
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17. How would you rate your satisfaction with the maintenance of Town roads?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Oftcn	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1249	94	205	472	447	31	427	595	93	25	110	153	304	74	110	315	161	35	40	32	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	988	80	168	360	357	24	389	450	45	13	91	124	258	65	46	267	118	28	36	26	21
	79%	85%	82%	76%	80%	76%	91%	76%	49%	53%	83%	81%	85%	87%	42%	85%	73%	79%	89%	83%	85%
		D					HIJ	IJ			IJ	0	OQ	OQ		OQ	0	0	OQ	0	0
a. Very satisfied	304	28	57	103	105	10	161	101	7	1	35	42	92	15	10	76	29	7	16	10	7
	24%	30%	28%	22%	24%	33%	38%	17%	7%	5%	32%	27%	30%	20%	9%	24%	18%	20%	40%	32%	29%
							HIJ	IJ			HIJ	0	OQ			0	0		NOQ	0	0
b. Somewhat satisfied	684	52	111	257	251	13	228	349	38	12	56	82	165	50	36	192	89	21	20	16	14
	55%	55%	54%	54%	56%	42%	53%	59%	42%	48%	51%	54%	54%	67%	33%	61%	55%	59%	49%	51%	56%
							I	I				0	0	0		0	0	0			0
Bottom 2 NET =====	261	14	37	112	90	8	38	145	48	12	19	29	46	10	64	48	44	7	4	5	4
	21%	15%	18%	24%	20%	24%	9%	24%	51%	47%	17%	19%	15%	13%	58%	15%	27%	21%	11%	17%	15%
				B				G	GHK	GHK						QRSTU LMNP	MNPS				
c. Not very satisfied	194	13	31	76	70	4	31	109	32	5	17	22	40	8	39	38	29	6	3	4	3
	15%	14%	15%	16%	16%	12%	7%	18%	35%	19%	15%	15%	13%	11%	36%	12%	18%	18%	8%	14%	12%
								G	GHK							QRSTU LMNP					
d. Not at all satisfied	68	1	6	36	20	4	7	36	15	7	2	7	6	1	25	10	15	1	1	1	1
	5%	1%	3%	8%	5%	13%	2%	6%	16%	28%	2%	4%	2%	2%	23%	3%	9%	3%	3%	3%	3%
				BC	B	B		G	GHK	GHK						QRSTU LMNP	MNPS				
e. Don't Know / No Answer	5	-	-	2	1	2	2	-	-	-	3	-	-	-	-	3	-	1	-	-	1
MEAN	2.98	3.14	3.06	2.91	2.99	2.96	3.27	2.86	2.39	2.29	3.12	3.04	3.13	3.06	2.28	3.05	2.82	2.96	3.27	3.12	3.11
		D	D				HIJ	IJ			HIJ	OQ	OQ	OQ		OQ	0	0	OQ	0	0
STANDARD DEVIATION	0.78	0.68	0.74	0.82	0.76	0.99	0.66	0.76	0.85	0.95	0.74	0.77	0.71	0.62	0.92	0.70	0.83	0.71	0.72	0.77	0.74
STANDARD ERROR	0.02	0.07	0.05	0.04	0.04	0.21	0.03	0.03	0.09	0.21	0.08	0.07	0.04	0.08	0.09	0.04	0.06	0.12	0.12	0.14	0.14

Concord Town Survey
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18. How would you rate your satisfaction with the Town's snow plowing and winter maintenance?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVly Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1218	92	203	468	432	23	422	582	91	24	99	149	295	72	107	309	159	32	40	31	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1110	87	188	430	387	18	413	514	74	14	94	139	271	67	92	291	129	30	39	30	23
	91%	94%	93%	92%	89%	79%	98%	88%	81%	59%	95%	93%	92%	93%	86%	94%	81%	91%	97%	97%	95%
							HIJ	J			HIJ	Q	Q	Q		OQ		OQ	OQ	Q	
a. Very satisfied	655	56	127	241	225	7	297	274	25	9	50	84	167	43	48	170	71	15	28	19	10
	54%	61%	63%	51%	52%	29%	70%	47%	27%	36%	51%	56%	56%	60%	45%	55%	45%	48%	69%	62%	41%
		F	DEF	F	F		HIJK	I			I	Q	Q	Q		Q			OQU		
b. Somewhat satisfied	454	31	61	189	162	11	116	240	49	5	44	55	104	23	44	121	58	14	11	10	13
	37%	33%	30%	40%	38%	50%	27%	41%	53%	23%	45%	37%	35%	33%	41%	39%	36%	44%	28%	34%	55%
				C				G	GHJ		GJ										NS
Bottom 2 NET =====	109	5	15	38	45	5	9	68	18	10	4	10	24	5	15	18	30	3	1	1	1
	9%	6%	7%	8%	11%	21%	2%	12%	19%	41%	5%	7%	8%	7%	14%	6%	19%	9%	3%	3%	5%
								GK	GK	GHK					PST		NPSTU				
																	LM				
c. Not very satisfied	82	5	13	28	32	3	8	55	13	2	3	10	20	2	13	12	21	1	1	1	1
	7%	6%	6%	6%	7%	15%	2%	9%	14%	10%	3%	6%	7%	3%	12%	4%	13%	3%	3%	3%	5%
								GK	GK						NPRST		NPRST				
																	M				
d. Not at all satisfied	27	-	2	10	14	1	1	13	5	8	1	1	4	3	2	6	10	2	-	-	-
	2%		1%	2%	3%	6%	1%	2%	5%	31%	1%	1%	1%	4%	2%	2%	6%	5%			
								G	G	GHIK							LMP				
e. Don't Know / No Answer	36	2	2	6	15	11	7	13	1	1	14	4	9	3	3	9	2	3	-	1	2
MEAN	3.43	3.55	3.54	3.41	3.38	3.03	3.68	3.33	3.03	2.63	3.45	3.49	3.47	3.49	3.29	3.48	3.20	3.34	3.67	3.59	3.36
		F	DEF	F			HIJK	IJ			IJ	OQ	OQ	Q		OQ			OQRU	OQ	
STANDARD DEVIATION	0.72	0.60	0.66	0.70	0.76	0.84	0.52	0.74	0.79	1.29	0.62	0.64	0.69	0.75	0.75	0.66	0.89	0.79	0.53	0.56	0.58
STANDARD ERROR	0.02	0.06	0.05	0.03	0.04	0.20	0.03	0.03	0.08	0.29	0.07	0.06	0.04	0.10	0.08	0.04	0.07	0.13	0.09	0.10	0.11

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19. How would you rate your satisfaction with the Town's water service?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVY Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1154	89	192	446	404	24	404	560	85	24	82	139	285	62	100	296	153	30	37	29	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Top 2 NET =====	1099	89	186	430	372	22	396	535	78	16	74	130	277	59	93	283	141	30	37	26	23
	95%	100%	97%	96%	92%	91%	98%	96%	92%	66%	91%	94%	97%	95%	93%	96%	92%	100%	100%	90%	100%
		CDE	E	E			HIJK	J	J		J		Q					LMOPQ	LMOPQ		LMOPQ
a. Very satisfied	778	78	148	301	239	12	341	349	37	8	44	80	222	39	64	197	96	23	24	17	16
	67%	88%	77%	68%	59%	52%	84%	62%	43%	33%	53%	58%	78%	63%	64%	66%	63%	76%	66%	58%	68%
		CDEF	DEF	E			HIJK	IJ					NOPQT L					L			
b. Somewhat satisfied	321	11	39	128	133	9	56	186	41	8	31	50	56	20	29	87	44	7	12	9	7
	28%	12%	20%	29%	33%	40%	14%	33%	48%	33%	38%	36%	19%	32%	29%	29%	29%	24%	34%	32%	32%
				BC	BC	B		G	GH		G	M				M	M				
Bottom 2 NET =====	55	-	6	16	32	2	8	25	7	8	8	9	8	3	7	13	12	-	-	3	-
	5%		3%	4%	8%	9%	2%	4%	8%	34%	9%	6%	3%	5%	7%	4%	8%			10%	
					CD			G	G	GHIK	G						M				
c. Not very satisfied	35	-	3	14	17	1	5	15	4	5	6	5	7	1	4	8	7	-	-	3	-
	3%		2%	3%	4%	4%	1%	3%	5%	20%	7%	4%	3%	2%	4%	3%	4%			10%	
										G	G										
d. Not at all satisfied	20	-	2	2	15	1	2	10	3	3	2	3	1	2	3	5	6	-	-	-	-
	2%		1%	1%	4%	4%	1%	2%	3%	14%	2%	2%	1%	4%	3%	2%	4%				
					CD			G									M				
e. Don't Know / No Answer	100	5	13	28	43	10	25	35	8	1	31	15	18	12	10	22	8	6	3	3	3
MEAN	3.61	3.88	3.73	3.64	3.48	3.39	3.82	3.56	3.32	2.85	3.42	3.49	3.74	3.55	3.54	3.60	3.51	3.76	3.66	3.48	3.68
		CDEF	EF	E			HIJK	IJ	J		J		NOPQT L					L			
STANDARD DEVIATION	0.64	0.33	0.55	0.57	0.74	0.78	0.45	0.64	0.72	1.06	0.73	0.69	0.52	0.71	0.73	0.62	0.75	0.43	0.48	0.68	0.48
STANDARD ERROR	0.02	0.03	0.04	0.03	0.04	0.19	0.02	0.03	0.08	0.24	0.09	0.06	0.03	0.10	0.08	0.04	0.06	0.08	0.08	0.13	0.09

Concord Town Survey
<Weighted> October 2018

20. Please indicate your consideration of the price of - Water Service?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1011	81	177	400	332	20	367	512	77	25	29	97	253	55	81	271	144	29	32	26	21
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	150	17	29	60	43	2	71	65	5	2	6	18	40	7	15	25	21	7	8	5	3
	15%	20%	16%	15%	13%	9%	19%	13%	7%	9%	21%	19%	16%	13%	18%	9%	15%	23%	26%	20%	12%
							HI					P	P						P		
b. Reasonably Priced	728	58	141	288	230	11	275	371	52	10	21	70	186	40	55	215	92	17	22	15	17
	72%	72%	80%	72%	69%	55%	75%	72%	68%	41%	72%	72%	74%	72%	67%	79%	64%	59%	70%	58%	80%
			DEF				J	J	J		J		Q			QRT					
c. Excessively Price	133	6	7	52	59	7	22	76	20	13	2	9	26	8	12	32	31	5	1	6	2
	13%	8%	4%	13%	18%	36%	6%	15%	26%	50%	7%	10%	10%	15%	15%	12%	22%	19%	4%	22%	8%
				C	BC	BCD		G	GHK	GHIK					S	S	LMPSU	S		S	
d. Don't Use Service	80	6	8	24	41	1	19	25	6	-	29	19	18	9	10	12	5	2	2	1	1
e. Don't Know / No Answer	164	7	20	49	75	13	42	57	9	-	55	37	33	10	18	35	12	4	6	5	4

Concord Town Survey
<Weighted> October 2018

21. Please indicate your consideration of the price of - Sewer Service?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	482	38	80	188	170	6	194	227	35	15	11	45	137	25	32	134	60	10	18	14	8
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	53	6	10	20	15	2	30	17	1	2	4	5	18	4	5	6	6	2	4	3	1
	11%	17%	13%	10%	9%	31%	15%	7%	3%	10%	38%	12%	13%	14%	15%	5%	9%	19%	23%	19%	10%
							HI				HI		P								
b. Reasonably Priced	357	29	63	144	119	3	153	171	25	2	6	33	110	17	20	112	33	7	10	7	6
	74%	75%	79%	76%	70%	52%	79%	75%	70%	16%	54%	73%	80%	69%	63%	84%	56%	70%	57%	53%	80%
							J	J	J		J		Q			OQST					
c. Excessively Price	72	3	6	25	36	1	11	39	9	11	1	7	9	4	7	15	21	1	3	4	1
	15%	8%	8%	13%	21%	17%	6%	17%	27%	74%	7%	15%	7%	17%	23%	11%	35%	12%	19%	28%	9%
					BC			G	G	GHIK							LMPRU				
d. Don't Use Service	535	41	98	208	177	11	172	284	37	6	35	66	111	36	56	132	76	18	15	12	12
e. Don't Know / No Answer	238	15	27	77	101	17	63	84	20	4	67	42	55	13	22	52	25	8	7	5	7

Concord Town Survey
<Weighted> October 2018

22. Please indicate your consideration of the price of - Trash and Recycling Pickup provided by the Town?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	923	80	156	357	311	19	343	460	67	23	29	93	230	46	73	264	119	27	32	22	16
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	93	20	15	32	22	3	46	39	1	2	6	10	33	3	11	15	6	1	7	6	2
	10%	26%	10%	9%	7%	17%	14%	9%	1%	7%	19%	11%	14%	6%	15%	6%	5%	3%	23%	26%	14%
		CDE					HI	I			I		PQR		QR				PQR	NPQR	
b. Reasonably Priced	596	47	113	238	191	7	248	290	34	7	17	68	160	29	46	170	60	19	19	14	10
	65%	59%	72%	67%	61%	36%	72%	63%	51%	31%	59%	73%	69%	64%	62%	64%	51%	73%	60%	63%	59%
			BEF	F			HIJ	J		J		Q	Q			Q		Q			
c. Excessively Price	234	12	28	87	98	9	49	132	32	14	6	15	37	14	17	79	53	6	5	2	4
	25%	15%	18%	24%	31%	46%	14%	29%	48%	63%	22%	16%	16%	30%	23%	30%	45%	24%	17%	10%	27%
				B	BC	BC		G	GHK	GHK						LMT	OPRST				
																	LM				
d. Don't Use Service	229	9	35	86	94	5	66	103	21	2	37	39	55	15	25	38	33	7	5	6	6
e. Don't Know / No Answer	102	5	13	31	43	10	20	31	5	-	46	22	18	14	11	16	9	3	3	3	4

Concord Town Survey
<Weighted> October 2018

23. Please indicate your consideration of the price of - Electricity?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1165	89	196	447	409	24	408	565	85	25	82	132	286	69	102	301	151	32	38	32	23
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	232	33	48	87	61	2	105	93	12	2	20	31	71	12	23	39	26	7	10	7	6
	20%	38%	24%	20%	15%	10%	26%	16%	14%	9%	24%	24%	25%	17%	23%	13%	17%	21%	25%	23%	25%
		CDEF	E				HIJ					P	P								
b. Reasonably Priced	768	50	125	290	285	18	276	382	51	8	50	81	182	49	63	225	86	24	23	22	13
	66%	56%	64%	65%	70%	74%	68%	68%	60%	32%	61%	61%	64%	71%	62%	75%	57%	74%	61%	70%	58%
					B		J	J	J		J					LMOQ					
c. Excessively Price	166	5	23	70	64	4	27	90	22	15	12	20	33	8	16	37	39	2	5	2	4
	14%	6%	12%	16%	16%	17%	7%	16%	26%	59%	15%	15%	11%	12%	15%	12%	26%	5%	14%	7%	17%
				B	B			G	G	GHIK	G						NOPRT LM				
d. Don't Use Service	11	2	2	3	4	1	1	4	1	-	5	2	3	-	2	2	2	1	-	-	1
e. Don't Know / No Answer	78	4	7	24	35	8	20	26	7	-	25	20	15	5	6	16	8	3	2	-	2

Concord Town Survey
<Weighted> October 2018

24. Please indicate your consideration of the price of - Internet Service provided by the Town through the Light Plant?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	428	33	89	146	152	8	173	194	32	11	18	45	106	15	29	133	42	16	22	14	6
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	155	15	39	50	51	1	71	71	10	-	3	20	35	8	9	47	13	5	9	7	3
	36%	45%	44%	34%	33%	9%	41%	37%	31%		17%	43%	33%	53%	31%	35%	30%	33%	41%	50%	49%
							K														
b. Reasonably Priced	210	17	42	73	71	7	91	90	14	5	10	18	59	5	15	67	15	11	12	6	2
	49%	50%	47%	50%	47%	91%	53%	46%	44%	43%	55%	40%	56%	36%	53%	50%	35%	67%	54%	42%	34%
						BCDE							Q				Q				
c. Excessively Price	63	1	8	23	30	-	11	33	8	6	5	8	12	2	5	19	15	-	1	1	1
	15%	4%	9%	16%	20%		6%	17%	25%	57%	29%	17%	11%	12%	16%	14%	35%		5%	8%	17%
				B	BC			G	G	GH	G						MPST				
d. Don't Use Service	674	45	98	266	243	22	209	335	47	10	73	90	157	51	68	156	96	16	14	11	15
e. Don't Know / No Answer	152	16	18	62	52	4	46	66	13	4	22	18	41	9	12	29	23	4	4	7	5

Concord Town Survey
<Weighted> October 2018

25. Please indicate your consideration of the price of - Recreation Programs?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	486	31	97	172	171	15	181	236	31	12	26	45	103	26	30	201	42	13	11	11	4
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	132	9	32	47	42	3	63	54	7	2	6	14	29	11	4	55	10	2	2	4	3
	27%	28%	33%	27%	24%	19%	35%	23%	21%	19%	24%	31%	28%	40%	13%	27%	23%	16%	19%	33%	81%
							H							O						OPQRS	LM
b. Reasonably Priced	281	19	51	107	95	10	101	145	19	3	13	19	68	14	22	110	24	11	8	5	1
	58%	61%	52%	62%	55%	66%	56%	61%	62%	25%	52%	42%	66%	53%	73%	55%	56%	84%	73%	50%	19%
							J	J	J				LU		LU			LPU	U		
c. Excessively Price	72	4	14	18	35	2	17	37	5	7	6	12	6	2	4	36	9	-	1	2	-
	15%	12%	14%	10%	20%	15%	9%	16%	17%	56%	24%	27%	6%	7%	14%	18%	21%		9%	17%	
					D					GHI		MN				M	M				
d. Don't Use Service	643	49	89	252	240	13	209	310	46	13	65	88	173	42	63	97	100	19	25	16	19
e. Don't Know / No Answer	125	14	19	50	37	6	39	48	16	-	22	20	28	6	17	20	19	4	4	5	4

Concord Town Survey
<Weighted> October 2018

26. Please indicate your consideration of the price of - Beede Swim and Fitness Center?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	625	51	116	239	207	13	206	302	51	20	46	78	155	32	48	175	77	14	23	14	9
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Good Bargain	57	5	9	26	15	1	23	23	3	1	6	7	20	3	3	9	7	2	3	-	2
	9%	10%	8%	11%	7%	8%	11%	8%	6%	7%	13%	9%	13%	11%	6%	5%	10%	16%	13%		17%
													P								
b. Reasonably Priced	253	24	55	94	75	5	100	118	14	5	15	32	73	12	16	68	26	9	7	7	3
	40%	47%	47%	39%	36%	40%	49%	39%	28%	26%	33%	41%	47%	37%	34%	39%	34%	64%	32%	49%	27%
							HI											OQS			
c. Excessively Price	316	22	52	119	117	6	83	160	33	14	25	39	62	17	29	97	44	3	13	7	5
	50%	43%	45%	50%	56%	52%	40%	53%	66%	67%	54%	50%	40%	52%	60%	56%	57%	21%	55%	51%	56%
								G	G	G		R		R	MR	MR	MR		R		
d. Don't Use Service	529	33	76	205	202	13	192	249	32	5	50	61	127	37	55	120	73	17	13	12	14
e. Don't Know / No Answer	100	10	13	30	39	8	30	43	10	-	17	15	22	5	7	24	11	5	4	6	3

Concord Town Survey
<Weighted> October 2018

27. If you go to a fitness center or athletic club, please tell us which one.
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	699	60	126	269	227	17	260	331	51	13	44	78	182	43	58	187	84	19	22	14	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. The Beede Center	269	30	59	103	70	6	102	128	17	2	20	36	86	12	21	62	27	8	9	5	3
	39%	50%	47%	38%	31%	37%	39%	39%	35%	19%	45%	46%	47%	29%	37%	33%	32%	41%	40%	34%	26%
		E	E										NPQ								
f. A fitness center or athletic club outside of Concord	157	9	21	58	67	2	60	72	15	4	6	14	37	4	12	52	24	2	6	4	3
	22%	16%	16%	22%	29%	10%	23%	22%	29%	34%	14%	18%	20%	10%	20%	28%	29%	8%	25%	29%	23%
					BC											NR	NR				
d. The Thoreau Club	102	7	16	50	26	3	42	50	7	2	2	10	24	13	5	32	11	1	2	4	1
	15%	11%	13%	19%	12%	18%	16%	15%	13%	14%	4%	12%	13%	31%	8%	17%	13%	5%	11%	29%	7%
				E			K	K						MOQRU							
														L							
e. Another fitness center or athletic club in Concord	89	8	17	32	28	5	30	40	9	1	9	5	20	4	12	23	12	6	3	1	2
	13%	13%	14%	12%	12%	29%	11%	12%	18%	9%	19%	7%	11%	9%	21%	12%	14%	34%	13%	7%	18%
															L			LMNT			
b. Gold's Gym	46	5	12	12	17	-	17	21	1	2	4	11	4	6	4	5	9	2	2	-	2
	7%	8%	9%	5%	7%		7%	6%	3%	17%	9%	14%	2%	15%	7%	3%	11%	12%	10%		17%
												MP		MP			MP				
c. Orangetheory Fitness	35	1	1	12	20	1	9	20	1	1	4	1	12	3	4	13	1	-	-	-	1
	5%	2%	1%	5%	9%	6%	3%	6%	2%	8%	9%	2%	6%	6%	7%	7%	2%				9%
				C	BC								LQ			LQ					
g. Do not belong to a fitness center or athletic club	517	32	70	189	212	13	158	249	38	11	62	72	111	29	47	125	72	16	16	17	13
h. Don't Know / No Answer	38	2	9	16	8	4	11	15	4	1	7	3	10	3	5	6	5	1	2	1	3

Concord Town Survey
<Weighted> October 2018

28-Total. What is the most important aspect for you in choosing a fitness center or athletic club?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	859	65	150	330	294	20	296	415	66	20	61	101	205	47	74	240	108	24	29	17	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
b. Location	194	15	29	85	60	7	71	89	16	1	17	29	54	11	10	49	21	8	6	3	5
	23%	23%	19%	26%	20%	34%	24%	21%	25%	5%	28%	29%	26%	22%	13%	20%	19%	32%	21%	18%	31%
							J	J	J		J	0	0								
a. Price	189	14	34	60	77	4	57	92	16	8	16	22	31	9	14	65	32	2	7	3	4
	22%	22%	23%	18%	26%	21%	19%	22%	25%	41%	26%	22%	15%	20%	20%	27%	29%	9%	25%	20%	25%
					D											MR	MR				
f. Programming / Classes	175	13	34	63	65	1	63	84	10	2	16	18	47	7	16	54	19	4	5	3	3
	20%	19%	23%	19%	22%	5%	21%	20%	16%	12%	26%	17%	23%	14%	21%	23%	18%	17%	16%	19%	18%
			F	F	F																
e. Fitness Facilities	130	11	23	55	38	3	51	67	5	4	3	11	31	11	16	30	17	3	5	3	3
	15%	16%	16%	17%	13%	16%	17%	16%	8%	20%	5%	11%	15%	23%	21%	12%	16%	13%	17%	16%	20%
							IK	IK													
d. Swim Facilities	119	10	20	49	37	4	41	56	12	4	7	11	28	7	12	36	15	4	5	2	1
	14%	15%	13%	15%	13%	20%	14%	13%	18%	18%	11%	11%	13%	15%	16%	15%	14%	18%	17%	11%	5%
c. Cleanliness	50	3	9	19	17	1	13	28	6	1	3	9	15	2	7	6	4	3	1	3	-
	6%	5%	6%	6%	6%	4%	4%	7%	9%	4%	4%	9%	7%	5%	9%	3%	4%	11%	3%	17%	
												P	P								
g. Do not belong to a fitness center or athletic club	330	24	39	124	133	9	109	153	20	4	43	46	81	24	28	65	45	12	8	13	9
h. Don't Know / No Answer	65	4	15	19	21	5	23	27	6	1	9	6	18	3	8	14	9	-	3	2	3

Comparison Groups: BCDEF/GHIJK/LMNOPQRSTU
Independent T-Test for Means (equal variances), Independent Z-Test for Percentages (unpooled proportions)
Uppercase letters indicate significance at the 95% level.
Pacific Market Research - 2018

Concord Town Survey
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28-Belong to fitness Center (Q27). What is the most important aspect for you in choosing a fitness center or athletic club?
BASE = BELONG TO A FITNESS CENTER

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	699	60	126	269	227	17	260	331	51	13	44	78	182	43	58	187	84	19	22	14	11
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	693	65	130	280	205	13	260	325	50	13	45	80	194	40	54	167	91	19	22	14	12
Total Answering	673	56	118	262	221	16	245	324	49	13	42	77	173	42	55	181	82	19	21	13	10
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
b. Location	172	15	27	72	52	7	64	78	15	1	14	25	48	11	9	42	19	7	6	2	4
	26%	26%	23%	27%	24%	43%	26%	24%	31%	8%	32%	32%	28%	25%	17%	23%	23%	35%	29%	17%	39%
							J	J	J		J										
f. Programming / Classes	139	10	29	51	48	1	54	66	9	1	10	11	41	6	11	44	13	4	3	3	3
	21%	17%	25%	20%	22%	7%	22%	20%	18%	9%	24%	14%	24%	14%	21%	24%	16%	21%	12%	25%	28%
e. Fitness Facilities	111	9	20	49	32	1	45	58	2	4	2	11	26	9	12	27	15	3	5	2	2
	16%	16%	17%	19%	14%	6%	18%	18%	4%	32%	4%	14%	15%	21%	21%	15%	18%	16%	24%	13%	18%
							IK	IK		IK											
d. Swim Facilities	104	10	18	41	33	4	38	47	9	4	7	9	24	7	12	29	13	4	5	2	1
	16%	17%	15%	16%	15%	25%	16%	14%	18%	28%	16%	12%	14%	17%	21%	16%	16%	18%	23%	14%	8%
a. Price	104	10	17	35	39	2	32	51	9	2	8	13	21	7	7	32	18	-	2	2	1
	15%	18%	15%	13%	18%	14%	13%	16%	19%	18%	20%	17%	12%	18%	13%	18%	22%		11%	16%	7%
																	M				
c. Cleanliness	43	3	7	15	16	1	12	24	4	1	2	8	14	2	4	6	4	2	-	2	-
	6%	6%	6%	6%	7%	5%	5%	7%	9%	5%	4%	11%	8%	6%	8%	3%	5%	9%		14%	
												P									
h. Don't Know / No Answer	26	4	8	7	7	1	15	8	2	-	2	2	10	1	2	7	2	-	1	1	1

Concord Town Survey
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29. how much of a priority is it for you that the Town Government uses its financial resources to make its buildings and vehicles more energy efficient?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1237	94	204	465	443	32	423	587	91	25	110	151	299	73	108	317	158	35	40	32	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. High Priority	468	51	84	176	147	10	207	196	9	6	49	81	128	28	35	110	27	11	30	11	7
	38%	55%	41%	38%	33%	31%	49%	33%	10%	25%	45%	53%	43%	38%	33%	35%	17%	31%	76%	34%	30%
		CDEF					HIJ	I			HI	OPQRTU M	PQ	Q	Q	Q		OPQRTU LMN			
b. Moderate Priority	579	36	98	210	221	13	171	296	52	11	49	59	135	38	51	149	93	16	7	16	15
	47%	39%	48%	45%	50%	42%	40%	50%	57%	43%	44%	39%	45%	53%	47%	47%	59%	47%	17%	50%	61%
					B			G	G			S	S	S	S	S	LMPS	S		S	LS
c. Low Priority	191	6	22	80	74	8	45	95	30	8	13	12	37	7	21	58	38	8	3	5	2
	15%	7%	11%	17%	17%	27%	11%	16%	33%	32%	11%	8%	12%	9%	20%	18%	24%	22%	7%	16%	9%
				BC	BC	B		G	GHK	GK					LS	LMNS	LMNSU	L			
d. Don't Know / No Answer	17	-	1	9	5	2	5	7	2	-	3	2	4	2	2	1	3	1	-	-	2

Concord Town Survey
<Weighted> October 2018

30. How much of a priority is it for you that the Town Government uses its financial resources to make its buildings and landscapes more water-resource efficient?

BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1233	94	202	466	440	32	425	585	90	24	109	152	300	73	107	318	153	35	40	32	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. High Priority	458	52	77	173	146	10	192	201	13	6	47	80	134	36	33	92	26	12	25	11	7
	37%	55%	38%	37%	33%	31%	45%	34%	14%	23%	43%	52%	45%	49%	31%	29%	17%	36%	63%	35%	30%
		CDEF					HIJ	I			I	OPQU	OPQ	OPQ	Q	Q		Q	OPQRTU	Q	
																			M		
b. Moderate Priority	584	36	102	215	215	16	186	289	50	10	49	64	128	28	57	175	80	14	13	15	11
	47%	38%	50%	46%	49%	51%	44%	49%	56%	40%	45%	42%	43%	38%	53%	55%	52%	40%	33%	48%	43%
			B						G						S	LMNS	S				
c. Low Priority	191	6	23	78	79	6	47	95	27	9	13	9	38	9	17	50	47	8	2	5	6
	16%	7%	11%	17%	18%	18%	11%	16%	30%	37%	12%	6%	13%	12%	16%	16%	31%	24%	5%	16%	26%
				BC	BC			G	GHK	GHK			LS		LS	LS	NOPST	LS			LS
																	LM				
d. Don't Know / No Answer	21	-	3	8	8	2	4	10	3	1	4	1	4	2	3	1	9	1	-	-	2

Concord Town Survey
<Weighted> October 2018

31. The Town has a goal of reducing community-wide greenhouse gas emissions by 80% by 2050 to mitigate the effects of climate change. How do you think Concord should best prioritize the effort to achieve this goal?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1107	88	183	423	388	25	380	538	82	20	88	141	261	62	95	295	134	31	38	28	20
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Promote renewable energy initiatives, such as the use of solar power, by both the Light Plant and residences / businesses	438	30	70	162	168	8	166	204	30	8	31	52	93	19	42	137	46	17	13	15	4
	40%	34%	38%	38%	43%	30%	44%	38%	36%	42%	35%	37%	36%	30%	44%	47%	34%	53%	35%	52%	18%
												U	U		U	MNQU		NU		NU	
b. Promote energy conservation measures by encouraging efforts; upgrading insulation / installing EE lighting in buildings / purchase EE vehicles	313	29	52	121	106	6	100	163	26	4	20	41	80	12	29	80	42	9	7	6	8
	28%	33%	28%	29%	27%	22%	26%	30%	32%	20%	23%	29%	31%	19%	30%	27%	31%	29%	18%	21%	39%
c. Promote alternatives to the use of gasoline-powered cars through efforts such as designating bike lanes, electric vehicle stations, encourage public transportation	167	17	28	63	56	2	68	75	6	-	18	25	37	17	11	47	11	1	13	1	3
	15%	20%	15%	15%	14%	8%	18%	14%	7%		21%	18%	14%	27%	12%	16%	8%	4%	33%	5%	17%
							I	I			I	QRT	RT	MOQRT		QRT			MOPQRT		
d. Promote waste reduction through recycling, reuse and composting of goods	123	3	15	53	44	7	31	62	10	6	14	17	35	8	10	23	22	-	2	2	4
	11%	3%	8%	13%	11%	28%	8%	12%	12%	29%	16%	12%	13%	13%	10%	8%	16%		6%	8%	18%
				B	B	B							P				PS				
e. Promote the reduction of indoor and outdoor water consumption to alleviate pressure on the water supply and reduce energy needs for H2O treatment	42	6	12	16	6	1	9	23	6	-	3	5	12	3	1	4	7	4	1	3	1
	4%	7%	7%	4%	2%	4%	2%	4%	7%		4%	3%	5%	5%	1%	1%	5%	14%	3%	10%	7%
				E									OP								
f. Promote another method of reducing greenhouse gas emissions	24	3	5	7	6	2	6	11	4	2	1	1	3	4	3	4	6	-	2	1	-
	2%	4%	3%	2%	2%	7%	1%	2%	5%	10%	2%	1%	1%	6%	3%	1%	5%		5%	4%	
																	L				
g. Don't Know / No Answer	147	6	22	51	60	8	48	57	11	6	25	12	43	12	14	23	27	4	2	3	6

Concord Town Survey
<Weighted> October 2018

32. If you watch PEG Access channels, which PEG programming do you watch the most?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	238	40	81	87	28	3	90	115	13	6	14	28	61	18	22	48	32	9	9	8	3
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
c. Government (which includes Town Meeting, Select Board meetings, and Town Committee meetings) - Channel 9	187	33	70	67	15	1	74	92	7	6	8	22	53	10	18	39	24	5	7	7	1
	78%	83%	87%	77%	55%	42%	82%	80%	55%	100%	55%	80%	88%	58%	80%	80%	75%	54%	78%	88%	23%
		E	E	E			IK			GHIK		U	NRU		U	U	U		U	U	
a. Public (which includes local theatre and recitals, COA programming, and Concord Talks) - Channel 8	37	6	6	15	8	2	9	16	5	-	6	3	7	6	4	3	6	3	1	1	2
	15%	14%	8%	18%	28%	58%	10%	14%	36%		45%	9%	11%	36%	20%	7%	18%	37%	9%	12%	77%
					C				G		GH			LMP				P			OPQST LM
b. Educational (which includes CCHS Band concerts and School Committee meetings) - Channel 99	15	1	4	5	5	-	7	7	1	-	-	3	1	1	-	6	2	1	1	-	-
	6%	3%	5%	6%	17%		7%	6%	8%			11%	1%	6%		12%	6%	9%	13%		
					B											M					
d. Don't watch PEG Access channels	925	51	112	351	390	22	307	443	74	18	84	120	221	50	79	243	115	27	30	22	20
e. Don't Know / No Answer	91	4	12	36	31	9	31	38	6	2	15	5	22	7	9	27	14	-	1	2	4

Concord Town Survey
<Weighted> October 2018

33. If you don't watch PEG Access channels, why not?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	981	71	139	369	378	24	334	465	77	19	86	121	241	60	87	253	118	29	30	23	18
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
e. Didn't know that PEG Access channels existed	386	15	38	124	194	14	123	181	29	10	43	42	74	24	27	138	41	13	9	11	7
	39%	22%	27%	34%	51%	59%	37%	39%	38%	55%	50%	34%	31%	41%	31%	54%	35%	43%	31%	47%	39%
				B	BCD	BC										LMOQS					
a. Can't easily find out what programs are being broadcast	146	23	34	52	36	1	54	71	11	3	7	21	39	10	12	27	22	6	4	3	1
	15%	32%	24%	14%	10%	3%	16%	15%	14%	15%	8%	17%	16%	17%	14%	11%	18%	21%	12%	15%	4%
		DEF	DEF									U	U				U				
c. Don't find that the programs are interesting	124	5	23	59	33	3	44	60	14	1	5	10	33	7	17	30	21	1	-	2	3
	13%	7%	17%	16%	9%	11%	13%	13%	18%	4%	6%	8%	14%	11%	19%	12%	18%	2%		10%	19%
			BE	BE			K	K	K				R		LR	R	LR				
d. Have no interest since many of the programs are school-related	101	4	7	42	47	-	31	38	14	2	15	20	30	6	16	6	15	3	3	2	-
	10%	6%	5%	11%	12%		9%	8%	19%	11%	18%	17%	12%	10%	19%	2%	13%	9%	9%	8%	
				C	C				H		H	P	P		P		P				
b. Don't find that the programs are of good quality	32	2	5	17	8	1	11	20	2	-	-	3	9	4	4	5	5	-	-	1	-
	3%	3%	3%	5%	2%	4%	3%	4%	2%			3%	4%	7%	5%	2%	4%			5%	
f. Other	192	21	31	75	60	5	71	96	6	3	16	25	56	8	10	46	14	7	14	4	7
	20%	30%	23%	20%	16%	22%	21%	21%	8%	15%	18%	21%	23%	14%	12%	18%	12%	25%	47%	16%	39%
		E					I	I					OQ						MNOPQT L		NOQ
g. Don't Know / No Answer	273	23	66	105	70	9	95	130	15	6	27	32	63	14	22	65	43	6	10	8	9

Concord Town Survey
<Weighted> October 2018

34. Town spending on - Town Government Services
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	975	78	174	395	311	18	350	473	77	22	53	110	245	50	80	258	136	28	31	24	13
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Not enough money	58	6	13	20	19	1	15	29	5	1	9	9	13	3	14	10	4	1	3	-	1
	6%	8%	7%	5%	6%	4%	4%	6%	6%	5%	16%	8%	5%	6%	17%	4%	3%	3%	9%		5%
											G				MPQR						
b. About the right amount of money	808	65	149	327	252	16	325	382	52	11	40	83	215	43	57	226	106	21	26	20	10
	83%	83%	86%	83%	81%	89%	93%	81%	68%	48%	74%	76%	88%	86%	71%	88%	78%	76%	84%	85%	78%
							HIJK	IJ			J		LOQ			LOQ					
c. Too much money	109	7	12	47	40	1	11	62	20	11	5	17	17	4	9	22	26	6	2	4	2
	11%	9%	7%	12%	13%	7%	3%	13%	26%	48%	9%	16%	7%	8%	11%	8%	19%	21%	7%	15%	17%
				C	C			G	GHK	GHK		M				MNPS					
d. Don't Know / No Answer	279	16	32	79	137	15	79	122	16	3	59	44	59	24	29	61	25	8	9	8	13

Concord Town Survey
<Weighted> October 2018

35. Town spending on - Concord Public Schools (Kindergarten through 8th Grade).
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	982	82	174	390	312	24	348	477	78	23	55	114	234	43	81	278	130	30	35	22	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Not enough money	136	9	13	56	51	7	45	68	6	4	12	13	15	5	9	84	5	2	2	1	-
	14%	11%	7%	14%	16%	28%	13%	14%	8%	16%	21%	12%	7%	12%	11%	30%	4%	5%	5%	5%	
				C	C	C		I			I	Q				OQRST LMN					
b. About the right amount of money	664	54	128	263	205	14	281	303	39	9	32	73	176	30	57	183	64	24	30	13	14
	68%	65%	73%	67%	66%	59%	81%	64%	50%	38%	58%	64%	75%	71%	71%	66%	49%	80%	86%	57%	90%
							HIJK	IJ				Q	LPQ	Q	Q	Q		Q	LPQT		LOPQT
c. Too much money	183	19	33	71	56	3	22	106	33	11	12	28	43	8	15	10	61	4	3	8	2
	19%	24%	19%	18%	18%	12%	6%	22%	42%	46%	21%	24%	18%	18%	19%	4%	47%	15%	9%	38%	10%
							G	GHK	GHK		G	PS	P	P	P		OPRSU LMN			PSU	
d. Don't Know / No Answer	272	12	31	84	136	9	80	117	14	2	57	39	70	32	29	41	31	6	4	9	11

Concord Town Survey
<Weighted> October 2018

36. Town spending on - Concord - Carlisle Regional High School (9th through 12th Grades)
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	972	82	173	397	300	21	345	472	81	22	53	111	237	44	80	268	131	30	35	21	15
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Not enough money	90	6	8	42	32	2	32	47	4	1	7	10	11	4	7	49	5	2	2	-	-
	9%	7%	5%	11%	11%	9%	9%	10%	4%	6%	13%	9%	5%	9%	9%	18%	4%	8%	5%		
				C	C			I								LMOQS					
b. About the right amount of money	635	46	123	252	200	15	274	286	35	9	31	68	165	28	51	199	52	21	27	12	14
	65%	57%	71%	63%	67%	68%	80%	61%	43%	42%	58%	61%	70%	63%	64%	74%	39%	69%	75%	57%	90%
			B				HIJK	I				Q	Q	Q	Q	LQ		Q	Q		NOPQT
																					LM
c. Too much money	248	30	42	103	68	5	39	139	42	12	16	34	60	13	22	20	75	7	7	9	2
	25%	36%	24%	26%	23%	23%	11%	30%	52%	52%	29%	30%	26%	29%	27%	7%	57%	23%	19%	43%	10%
		E						G	GHK	G	G	PU	PU	P	P		OPRSU			PU	
																	LMN				
d. Don't Know / No Answer	282	12	32	77	148	12	84	123	12	3	60	42	67	30	30	51	30	6	4	11	11

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37. Please indicate whether in terms of your household finances you are doing better than you were two years ago, worse, or about the same?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1218	93	198	460	437	31	420	580	89	25	104	148	297	73	105	308	157	34	39	31	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Better	340	18	49	101	157	16	138	153	17	7	24	29	81	21	31	125	25	6	11	8	3
	28%	20%	25%	22%	36%	51%	33%	26%	19%	27%	23%	19%	27%	29%	29%	40%	16%	19%	30%	25%	11%
					BCD	BCD	HIK						QU	QU	QU	MOQRU L			U		
b. Worse	201	17	37	68	74	5	50	98	18	7	27	34	38	8	13	44	43	7	6	4	5
	17%	18%	19%	15%	17%	18%	12%	17%	20%	29%	26%	23%	13%	10%	12%	14%	27%	20%	16%	13%	18%
								G			G	MNOP					MNOPT				
c. About the same	677	58	112	291	206	10	231	329	54	11	52	86	178	45	62	140	88	21	21	19	18
	56%	63%	56%	63%	47%	32%	55%	57%	60%	44%	50%	58%	60%	61%	58%	45%	56%	62%	54%	63%	71%
		EF	EF	EF								P	P	P	P		P				P
d. Don't Know / No Answer	36	1	7	14	11	3	8	15	3	-	9	5	7	1	4	10	5	2	1	1	1

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38. In which of the following groups is your age?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1231	90	201	469	441	31	423	585	89	25	110	148	301	74	108	315	158	34	38	30	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Under 35	69	-	3	5	53	8	16	29	3	3	18	21	5	11	8	18	3	3	-	-	-
	6%		1%	1%	12%	26%	4%	5%	3%	11%	17%	14%	2%	14%	7%	6%	2%	8%			
					CD	CD					GHI	MOPQ		MOPQ	MQ	MQ		MQ			
b. 35 to 44	161	6	16	29	106	4	53	81	9	5	12	11	18	6	6	97	12	-	5	4	2
	13%	7%	8%	6%	24%	12%	12%	14%	11%	20%	11%	7%	6%	8%	5%	31%	8%		12%	12%	10%
					BCD											OQSTU					
																LMN					
c. 45 to 54	261	12	43	114	83	8	88	134	18	7	13	18	47	12	22	124	22	2	9	5	1
	21%	14%	22%	24%	19%	27%	21%	23%	20%	28%	12%	12%	16%	16%	20%	39%	14%	7%	23%	16%	5%
					BE		K	K							RU	U	RU		RU		
																QRSTU	U				
																LMNO					
d. 55 to 64	295	27	65	119	80	4	100	147	25	4	18	35	91	19	34	38	37	12	15	10	5
	24%	30%	32%	25%	18%	14%	24%	25%	28%	18%	17%	23%	30%	26%	31%	12%	23%	35%	40%	33%	21%
		E	EF	E				K				P	P	P	P		P	P	PQ	P	
e. 65 or Over	446	45	74	201	119	6	165	193	34	6	48	64	139	27	38	39	85	17	9	12	16
	36%	50%	37%	43%	27%	21%	39%	33%	39%	23%	44%	43%	46%	36%	36%	12%	54%	50%	25%	40%	64%
		CEF	E	EF								PS	PS	P	P		NOPS	PS		P	NOPST
																					LM
f. Don't Know / No Answer	23	4	4	5	7	3	6	10	4	-	3	5	3	-	2	3	3	2	2	2	1

Concord Town Survey
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39. How long have you lived in Concord?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVt Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1248	93	205	473	448	29	427	593	93	25	111	153	304	74	110	318	160	36	38	31	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Less than One Year	43	-	2	4	25	12	9	17	2	1	13	3	11	3	4	15	1	3	-	2	1
	3%		1%	1%	6%	41%	2%	3%	2%	5%	11%	2%	3%	4%	3%	5%	1%	7%		7%	5%
					CD	CDE					GHI		Q			Q		Q			
b. 1 to 5 Years	259	9	23	44	172	11	70	115	21	8	44	47	32	20	24	102	17	6	3	3	4
	21%	10%	11%	9%	38%	37%	17%	19%	23%	32%	40%	31%	11%	27%	22%	32%	11%	18%	9%	11%	15%
					BCD	BCD					GHI	MQSTU		MQST	MQS	QRSTU					
																MO					
c. 6 to 10 years	154	10	23	57	63	1	55	74	11	1	13	10	25	4	10	69	19	2	8	5	2
	12%	11%	11%	12%	14%	4%	13%	13%	12%	5%	12%	6%	8%	6%	10%	22%	12%	4%	21%	18%	7%
					F											NOQRU			LNR		
																LM					
d. Over 10 Years	792	74	157	369	188	5	292	386	58	15	41	93	236	47	71	133	122	25	26	20	18
	63%	79%	76%	78%	42%	18%	68%	65%	62%	59%	37%	61%	78%	64%	65%	42%	76%	70%	70%	64%	73%
		EF	EF	EF	F		K	K	K			P	LNOP	P	P		LOP	P	P	P	P
e. Don't Know / No Answer	6	1	-	1	-	4	2	2	-	-	2	-	-	1	-	-	1	-	2	1	1

Concord Town Survey
<Weighted> October 2018

40. Do you currently have any children under the age of 18 in your household?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1243	93	205	470	445	30	427	591	90	25	110	151	304	74	108	318	159	35	38	30	25
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Yes	461	19	65	158	202	17	157	242	27	16	18	39	53	15	37	246	35	8	13	9	5
	37%	20%	32%	34%	45%	58%	37%	41%	30%	63%	16%	26%	17%	21%	34%	77%	22%	23%	35%	31%	21%
			B	B	BCD	BCD	K	IK	K	GHIK		M			MNQ	QRSTU			M		
																LMNO					
b. No	782	74	140	312	243	12	270	348	62	9	92	112	251	59	72	73	124	27	25	20	20
	63%	80%	68%	66%	55%	42%	63%	59%	70%	37%	84%	74%	83%	79%	66%	23%	78%	77%	65%	69%	79%
		CDEF	EF	EF			J	J	HJ		GHIJ	P	LOPS	OP	P		OP	P	P	P	P
c. Don't Know / No Answer	11	1	-	4	3	4	2	4	3	-	3	2	-	-	1	-	2	1	2	2	1

Concord Town Survey
<Weighted> October 2018

41. Which Polling Place do you use?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consvr	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1137	92	204	454	373	14	402	547	81	18	88	136	286	66	96	288	145	35	35	29	22
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. 141 Keyes Road	237	14	42	92	89	1	78	109	18	7	26	28	73	15	17	54	29	7	6	5	3
	21%	15%	20%	20%	24%	6%	19%	20%	22%	35%	29%	21%	26%	23%	18%	19%	20%	20%	18%	16%	14%
					BF																
b. Harvey Wheeler	527	52	93	200	173	10	195	244	35	5	49	76	113	35	43	129	71	18	20	13	9
	46%	56%	46%	44%	46%	68%	48%	45%	43%	27%	55%	56%	40%	54%	44%	45%	49%	53%	56%	45%	41%
		D									J	MP		M							
c. Ripley	237	20	42	98	74	2	84	123	15	5	10	24	62	9	17	70	30	7	6	8	5
	21%	22%	20%	22%	20%	14%	21%	22%	18%	27%	11%	17%	22%	13%	17%	24%	21%	20%	17%	28%	23%
							K	K													
d. Hunt Gym	136	7	28	63	37	2	45	72	13	2	4	8	38	7	20	35	15	2	3	3	5
	12%	7%	13%	14%	10%	12%	11%	13%	16%	10%	4%	6%	13%	10%	21%	12%	10%	6%	8%	10%	22%
				B			K	K	K				L		LQRS	L					L
e. Don't Vote in Concord	39	-	1	9	23	6	10	17	5	2	4	4	6	2	8	9	7	1	1	-	-
f. Don't Know / No Answer	78	2	-	11	52	13	16	30	7	4	20	13	12	6	6	21	9	-	3	3	4

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42. How often do you attend Town Meeting?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Oftn	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1220	94	205	474	448	-	423	580	90	24	103	152	301	71	104	312	156	32	38	31	24
	100%	100%	100%	100%	100%		100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Always	94	94	-	-	-	-	50	34	6	-	3	13	34	3	3	11	12	3	7	5	3
	8%	100%					12%	6%	6%		3%	9%	11%	4%	3%	3%	8%	10%	18%	16%	11%
							HK						NOP					NOP			
b. Often	205	-	205	-	-	-	98	87	10	2	8	29	61	3	15	48	22	7	10	7	3
	17%		100%				23%	15%	11%	7%	8%	19%	20%	4%	15%	15%	14%	21%	27%	22%	14%
							HIJK	K				N	N		N	N	N	N	N	N	
c. Occasionally	474	-	-	474	-	-	155	252	37	11	20	40	131	31	45	117	61	14	16	9	10
	39%			100%			37%	43%	41%	44%	19%	26%	44%	44%	43%	38%	39%	45%	41%	29%	41%
							K	GK	K	K			L	L	L	L	L	L			
d. Never	448	-	-	-	448	-	120	206	37	12	72	70	75	33	41	136	61	8	5	10	8
	37%				100%		28%	35%	42%	49%	70%	46%	25%	47%	39%	44%	39%	24%	14%	33%	34%
								G	G		GHI	MRS		MRS	MS	MRS	MS				
e. Don't Know / No Answer	34	-	-	-	-	34	5	15	3	1	9	1	3	3	5	7	5	4	2	1	2

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43. What is your gender?
BASE = ALL RESPONDENTS

	Attend Town Meeting						Satisfaction w/Property Taxes					Local Issue that is a Priority									
	Total	Alwys	Often	Occsn	Never	DK/NA	Very Satis	Some Satis	NotVy Satis	Nt All Satis	DK/NA	Afford House	Pre Charc	Pub Safe	Roads	Schls	Taxes	Town Svc	Envir Consrv	Other	DK/NA
	(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)	(L)	(M)	(N)	(O)	(P)	(Q)	(R)	(S)	(T)	(U)
Total	1254	94	205	474	448	34	429	595	93	25	113	153	304	74	110	318	161	36	40	32	26
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Unweighted Total	1254	102	211	499	414	28	436	588	96	23	111	152	325	71	110	279	177	38	39	33	30
Total Answering	1181	89	184	449	432	28	406	557	84	24	111	146	288	68	105	305	149	32	35	29	24
	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
a. Male	536	34	73	207	206	15	178	264	39	18	36	55	119	26	61	144	77	17	18	9	10
	45%	39%	39%	46%	48%	56%	44%	47%	47%	75%	33%	38%	41%	38%	58%	47%	51%	53%	52%	31%	42%
							K	K		GHIK					LMNT		LMT				
b. Female	645	54	111	242	226	12	227	293	44	6	74	91	168	42	44	161	73	15	17	20	14
	55%	61%	61%	54%	52%	44%	56%	53%	53%	25%	67%	62%	59%	62%	42%	53%	49%	47%	48%	69%	58%
							J	J	J		GHJ	OQ	OQ	O						OQ	
c. Don't Know / No Answer	73	5	21	25	16	6	23	38	9	1	2	7	16	6	5	13	12	4	5	3	2