

Residential Low-Income Electric Rate Assistance Credit

Concord Municipal Light Plant offers a Low-Income credit designed to help eligible residential customers facing financial hardship manage rising energy costs. Credit is only available for the primary electric dwelling and does not apply to other buildings at the service location or additional property the customer may own in town.

Customers who qualify will receive credit on the first tier of usage billed (up to 657 kWh) at a rate of \$0.13809 per kWh billed per month. Credit will show as a line credit on invoices as Rate Assistance.

Term of Contract Credits under this rider are subject to termination at any time upon the CMLP's receipt of written notice from the Customer, subject to the provisions of the Rules and Regulations for Electric Service. **In addition, the Customer must reconfirm eligibility each year.** Renewal letters and applications are mailed April 1st each year and due by April 30th. It is the responsibility of the applicant to ensure the application and required backup documentation is received by CMLP.

Residential Low-income Telecom Rate Assistance Credit

Concord Broadband offers Low-Income credits to residential customers who qualify for the Residential low-income electric rate. Applicant's **must currently have** broadband service with the Town of Concord. This application **is not** an application for broadband service. To apply for broadband with the town, apply for service (if service is available at service location) by going to the town website <https://www.concordma.gov/467/Concord-Broadband>.

Customers who qualify will receive a credit of \$20.00 applied to the broadband charges billed each month regardless of service plan. **In addition, the Customer must reconfirm eligibility each year.**

Term of Contract Credits are subject to termination at any time based upon CMLP's confirmation of Customer's eligibility or Customer not qualifying for electric rate assistance.

Qualification

Applicant qualifies based on one of the category definitions below.

- Residential customers only,
- The electric account must be in the applicant's name (customer of record),
- Applicants must be receiving a means-tested government assistance program (page 4) **AND** is income eligible by not exceeding 60% of the Estimated State Median Income based on gross household income following the LIHEAP Income Eligibility and Benefits Levels Chart (attached).

OR

- Residential customers only,
- The electric account must be in the applicant's name (customer of record),
- Applicant is receiving benefit assistance from the Low-income Home Energy Program (LIHEAP), or its successor program (SMOC), for which eligibility does not exceed 60% of the Estimated State Median Income based on gross household income.

OR

- Residential customers only,
- The electric account must be in the applicant's name (customer of record),
- Applicants are receiving benefit assistance from Public or Subsidized Housing.

Income Verification

LIHEAP, Public or Subsidized Housing benefit participants do not require income verification.

Customers whose qualifying benefit is not LIHEAP, or Public/Subsidized housing are required to provide income verification for the applicant **and** everyone in the household who is 18 years or older. Income includes wages, retirement benefits, retirement income to include IRA's, social security, supplemental security income (SSI), permanent social security disability income (SSDI), VA Benefits, interest income from savings, bonds, annuities, etc., gross rental income, gross business income, etc.

- Acceptable forms of proof of income include W2's, previous year's income tax, or Pay stubs for the last 4 months. Customers who claim no income and cannot supply the above proof of income will be required to apply for LIHEAP who must notify CMLP of qualification.
- Full-Time students who are 18 or older must submit a letter from the school or college they are attending to have income validation waived.

1175 Elm Street | PO Box 1029 | Concord, MA. 01742-1029
 Email: ConcordUtilities@concordma.gov | Fax: 978-318-3105

Residential Low-Income Electric Rate Assistance Credit Application

Please complete application in full (pages 3 & 4) and return along with the appropriate backup documentation for income and benefit to Concord Municipal Light Plant at the address above either by mail or email.

Incomplete applications will be denied and returned to customers. CMLP **does not** back date benefits for late or incomplete applications. Eligibility may start once a completed application along with proof of income and qualifying benefit are received and approved.

Residential Low-income Telecom Rate Assistance Credit Applicants must currently have broadband service with the Town of Concord. This application is not an application for broadband service. To apply for broadband with the town, apply for service (if service is available at service location) by going to the town website <https://www.concordma.gov/467/Concord-Broadband>.

Electric Residential Assistance Rate **Telecom Residential Rate Assistance**

Adults (18+) living in home # Children (under 18) living at home

Electric Account Number:

Applicant Name: _____

Service Address: _____

Email: _____ Phone: _____

By signing below, I (the applicant) certify the information provided on this application is true. I receive benefits from the program indicated on page 4. I agree to notify Concord Municipal Light Plant if my benefits are discontinued, and I no longer qualify for the program.

I (the applicant) authorize the agency providing my qualifying benefit to release information to Concord Municipal Light Plant for the sole purpose of enrollment and annual recertification of the **Residential Low-Income Electric Rate Assistance Credit**.

Dated: ____/____/____

Applicant Signature: _____

Applicant Printed Name: _____

Qualifying Benefit

A means test is a determination of whether an individual or family is eligible for government assistance, based upon whether the individual or family possesses the means to do without that help.

Please check the appropriate benefit and provide a copy of the certifying agency's acceptance letter. In the case of LIHEAP/SMOC, the ID number issued by them is sufficient. CMLP will validate benefit with LIHEAP/SMOC directly.

- (EAEDC) Emergency Aid to the Elderly, Disabled, & Children** – Aids those unable to work due to a physical or mental incapacity which has lasted or will last at least 60 days & meets the department established medical standards for disability.
- (LIHEAP/SMOC) Low Income Home Energy Assistance Program** - provides eligible households with help in paying a portion of winter heating bills.
- MassHealth** - In Massachusetts, Medicaid and the Children's Health Insurance Program (CHIP) are combined into one program called MassHealth
- Public Housing** - the housing authority owns building & is the landlord the building is still controlled by the housing authority.
- Subsidized Housing**, the housing authority **is not** the landlord (Section 8). Subsidized housing is owned & operated by private owners who receive subsidies in exchange for renting to low & moderate-income people.
- (SNAP) Supplemental Nutrition Assistance Program** - The Department of Transitional Assistance (DTA) administers SNAP benefits. SNAP provides a monthly benefit to buy nutritious foods. Qualification: must be low income & a US citizen or legal noncitizen (restrictions apply).
- (SSD, SSDI OR SSI) Social Security Disability, Supplemental Security Disability Benefit, or Supplemental Security Income** – Benefits are for the disabled and or elderly with little to no income.
- (TAFDC) Transitional aid to Families with Dependent children** - Families with children can receive TAFDC if their income is low enough; includes monthly cash payments, a yearly clothing allowance for each child, & payments for childcare if the adult in the family is working or in an approved education & training program.
- Veterans – Chapter 115**, Veterans Non-Service Disability Pension, Veterans DIC Surviving Parent/Spouse
- (WIC) Women, Infants, & Children Nutrition Program**