

TOWN OF CONCORD INTRODUCES PAYBYPHONE TO THE WEST CONCORD COMMUTER LOT

The Town of Concord is introducing a new way for drivers using the 114 parking spaces on State-owned land in the West Concord commuter parking lot to pay for parking. The service, called **PayByPhone**, helps those MBTA commuter rail customers in West Concord to more conveniently pay for parking using a mobile phone or other mobile device.

This service will be **available beginning Wednesday, February 10, 2016** for commuters/drivers who register for the PayByPhone service. Commuters/drivers interested in using the service can download the free app from the [Google Play](#), [Apple App](#), [Blackberry World](#) and [Amazon app](#) stores and are encouraged to do so before February 10th. If you do not have a smartphone, you can use the service from your mobile phone via your mobile web browser or by calling the 1-800 number that will be posted on signs throughout the lot. You can also register online at <https://paybyphone.com/>.

Payment by PayByPhone will be license-plate based, which means space numbers will no longer be necessary except for people continuing to use the honor box. Please note, however, that the honor box will be removed by the end of 2016.

In tandem with the introduction of mobile payment to the West Concord commuter lot, **parking rates will increase from \$4.00 to \$5.00 a day** to help pay for the service as well as other infrastructure improvements at the West Concord commuter lot.

Additionally, payment must be made at the time the car is parked and no later than 9:00 a.m. for those who park before 9:00 a.m.

Key PayByPhone benefits include:

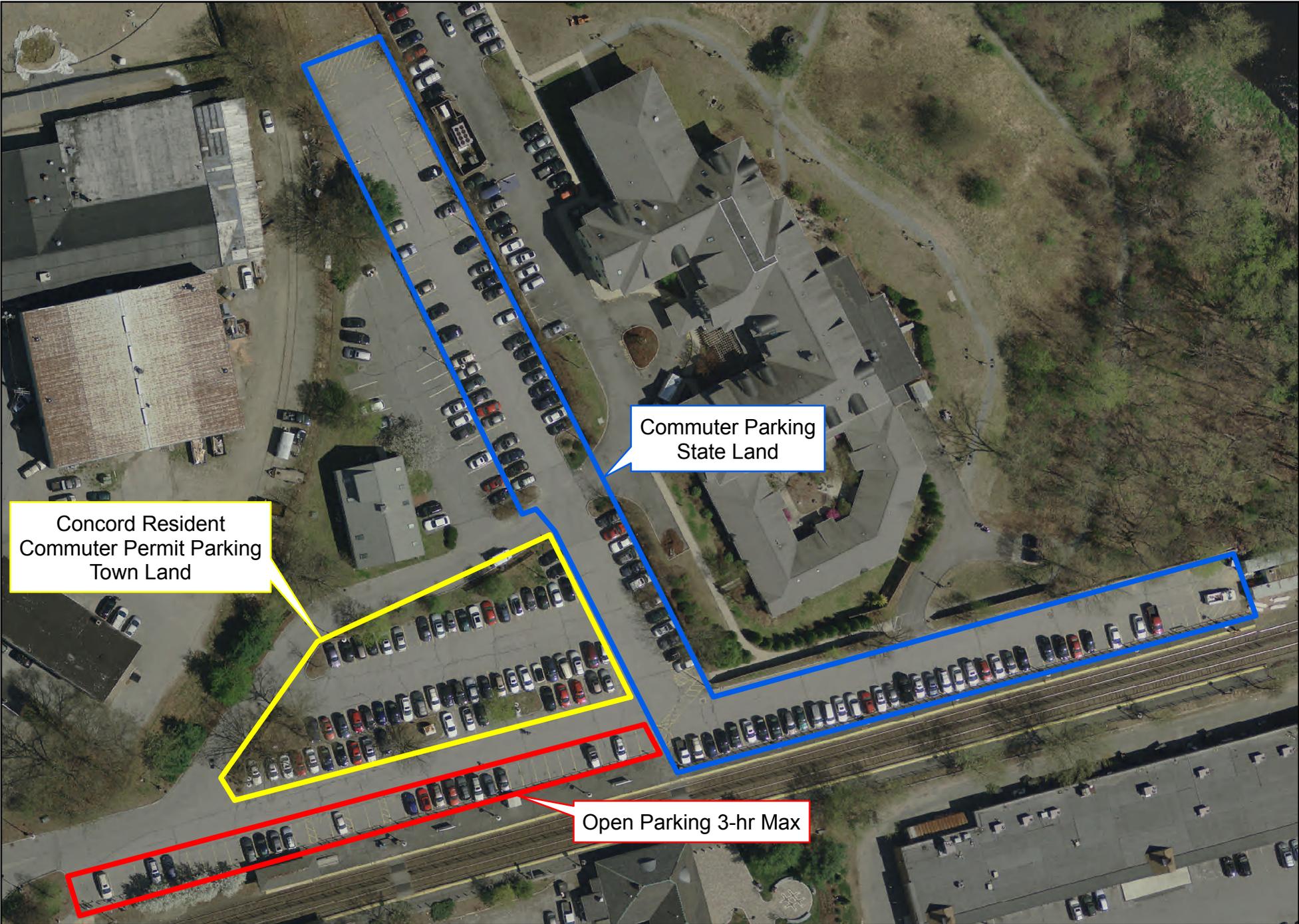
- **Less time, less hassle.** No more fishing for exact change or waiting in line in the rain, snow and freezing cold to pay. Once you've registered for the service, PayByPhone lets you go about your day paying for your parking with just a few taps in the app or by calling the 1-800 number.
- **Automatic record of parking transaction.** PayByPhone provides customers with the option of getting an electronic receipt for each parking session providing them with a record of their transaction to use for business expenses and other purposes.

Concord residents who regularly use the West Concord commuter parking lot will still be able to apply for a semi-annual parking permit for 63 of the 105 spaces on Town-owned land. For more information about Concord resident permits for the West Concord MBTA commuter parking lot, please visit the Town's website at: http://concordma.gov/pages/ConcordMA_Collector/west.

The remaining 42 spaces (those spaces located along the train platform) are available for up to three hours to customers and employees of West Concord businesses.

You can email comments, questions and suggestions to Director of Planning & Land Management, Marcia Rasmussen at <mailto:mrasmussen@concordma.gov>.

Town of Concord, MA
West Concord Commuter Rail Parking



Commuter Parking
State Land

Concord Resident
Commuter Permit Parking
Town Land

Open Parking 3-hr Max