

High-speed Internet service

Concord Light will begin to offer high-speed Internet service to our business customers this summer. If your business is considering an Internet service installation or upgrade, please call or visit our office for a consultation and estimate.



Your local utility

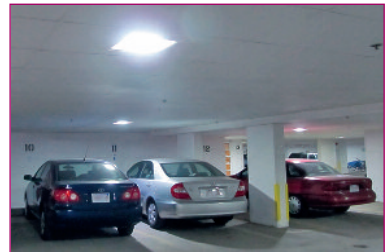
On April 4, 1898, Town Meeting voters took control of Concord's electric service by establishing a municipal Light Plant. The idea behind the new utility was that local control would mean better utility service and lower rates. After 115 years, the idea still works. Happy Birthday, Concord Light!

CONCORD LIGHT REBATES TOTAL \$7,100

Newbury Court upgrades lighting

Resident advocacy for more green initiatives was the impetus for an upgrade to more efficient lighting at Newbury Court, a local community with 300 living units for those over the age of 62.

But a greener facility is not the only new lighting benefit. Electricity costs dropped 10% after the retrofit, despite an increase in occupancy. The upgrade also brought improved light levels to an underground garage, along with lamps that need less frequent replacement.



Eighty-six 59-watt LED retrofit kits have replaced 200-watt metal halide lamps at Newbury Court's underground garage.

Shirley Weinberg, Chair of Newbury Court's Green Committee, said that residents have not complained about the new light levels, including those in the hallways, where one 9-watt compact fluorescent bulb has replaced two 40-watt incandescent bulbs in each wall sconce.

Concord Light contributed \$7,100 in rebates toward the upgrade through our High Efficiency Lighting Program. "Concord Light's support throughout the process made it a collaborative project," said Chris Sintros, Newbury Court's Executive Director.

To learn how Concord Light's High Efficiency Lighting Program can help your business, visit concordma.gov/cmlp.

Appliance rebates for commercial customers

Concord Light offers rebates to businesses, residential property developers and managers who purchase certain Energy Star rated appliances. Rebates range from \$50 to \$100 on refrigerator/freezers, washing machines, room air conditioners, dishwashers and dehumidifiers.

Appliances that have earned the Energy Star rating typically save 15 to 50% compared to other models. This means they will use less energy over their working lives, resulting in lower energy bills. They also help hold down Concord's demand for expensive peak power, which helps hold down costs for all customers.



The annual rebate cap per customer is \$2,000. For complete details and rebate eligibility requirements, call our office or visit concordma.gov/cmlp.

briefs

• **SIGN UP FOR OUR E-NEWSLETTER.** Receive an electronic version of Concord Light's business customer newsletter by sending your email address to mmullin@concordma.gov with "e-newsletter" in the subject line. You can also sign up online at concordma.gov/cmlp through the newsletters link.

Join the Group

Help us hold down summer peak demand and costs by joining Concord Light's Google Group (CMLP-CAP). Join the group to get an email when peak demand is predicted so you can voluntarily reduce your electric use. Send an email with the subject and body blank to Cmlp-cap+subscribe@googlegroups.com.

Tree trimming

To keep our system safe and reliable, Concord Light annually contracts for tree trimming around the town's electrical overhead lines and equipment. This year's contractors are Mayer Tree Service of Essex and Marquis Tree Service of Burlington. Call Engineering at 978-318-3116 with any questions.

Keeping the lights on in Concord

Building and maintaining a modern and efficient electric system that keeps up with a community's changing needs is a team effort. In Concord, the team includes nine lineworkers and two underground construction workers.



The Concord Light team that builds and maintains our electric distribution system.

They bring a combined total of 146 years of experience to a demanding job, whether it's upgrading equipment, extending service to new customers, working on underground construction, or restoring power after an outage.

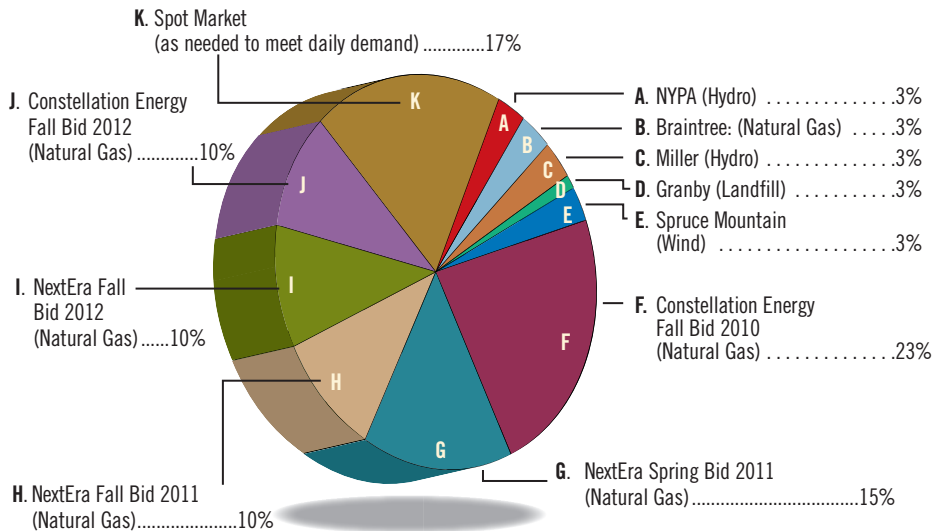
"Probably the most rewarding aspect of the job is restoring power safely and efficiently after major storms," says Lead Lineworker Chip Gent, who has some 43 years of experience. It's especially satisfying, he added, when customers go out of their way to say thanks.

In addition to Gent, Concord's lineworkers include Lead Lineworker David Ransom, Lineworker Grade 1 P.J. Connell, Lineworker Grade 1 Dan McDonough, Lead Lineworker Ted Bartkus, Lineworker Grade 1 Peter Hughes, Lineworker Grade 1 Jack Tombeno, Lineworker Grade 1 Michael Hoogendoorn and Lineworker Grade 1 Steven Ransom. Underground construction workers are Eric Bjornson and Steve Dunn.

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Concord Light's Power Supply Portfolio



Each segment of the pie represents a separate contract with a separate entity for a specified energy time period. Contracts vary from day-to-day to 15-year agreements, some changing and others rolling over as one expires.