

High-speed Internet service

Concord Light will soon begin to offer high-speed Internet service to our business customers. If your business is considering an Internet service installation or upgrade, please call or visit our office for a consultation and estimate.

Save the date for our Open House

Save Saturday, September 28 for Concord Light's Open House, to be held at our Operations Center, 1175 Elm St. We're planning food and fun for all ages as we celebrate the power of local service during Public Power Week. The event will feature everything from bucket truck rides to equipment demonstrations and information on energy efficiency. See you there!

HIGH EFFICIENCY LIGHTING PROGRAM

Don't miss out on the savings

If you haven't yet taken advantage of Concord Light's High Efficiency Lighting Program, you may be missing out on substantial savings.

The program offers rebates for lighting efficiency upgrade projects that cut electric bills without sacrificing lighting levels. In fact, most projects result in improved lighting.

During the first year of the program, 12 local businesses and organizations earned rebates totaling \$68,000, and that's just the beginning of the savings. The 12 projects are lowering electricity use by a total of 750,000+ kilowatt-hours a year—comparable to the median annual energy use of 91 local homes.

While all 12 businesses are saving by buying fewer kilowatt-hours, six will reduce their electric bills even

more through lower demand charges. Some will also see lower maintenance costs, because more modern lighting often needs to be replaced less frequently.

Congratulations to each of these inaugural participants in the High Efficiency Lighting Program: 30 Monument Square; Trails End Café and Corner Store; Millbrook Tarry Condominium Association; Concord Chair Studio; Middlesex School; Draper Labs; Nashoba Brook Bakery; Dane, Brady & Haydon, LLP/Spaulding Management; Newbury Court; Beede Center; Lexington Eye Associates, and Domino Veterinary Hospital.

We can help your business or organization save energy and money, too. Visit concordma.gov/cmlp to learn more about our High Efficiency Lighting Program.



Substation project will increase capacity

Plans are underway to upgrade Substation 219, located in the Forest Ridge Road area in West Concord, in order to keep up with area demand for electricity. The project will increase the substation's existing capacity by about 10% to 60 megawatts, with the ability to expand up to 75 megawatts.

We are now acquiring the materials needed to begin construction, which is scheduled to begin this fall when electric demand is lowest. The next major milestone will be delivery of two individual \$1 million transformers that weigh approximately 60 tons empty and 110 tons fully assembled. They will be transported by rail from Washington, Missouri to Concord, and then offloaded to a truck to reach Forest Ridge Road.



This West Concord substation will undergo improvements to increase its capacity.

Dale Cronan retires after 17 years

Dale Cronan is retiring August 23 after 17 years in his second career as Concord Light's Assistant Director. His first career was at Boston Edison, an experience that stands in stark contrast to his work in Concord.

"At Edison, I interfaced with customers in 40 cities and towns, and in 30+ years there, I don't recall one customer ever saying 'we're so lucky to have



Dale Cronan

Boston Edison as our utility'," he said. "I can't tell you how many times—unsolicited—I've heard that about Concord Light."

That difference, he said, is what made his time here so rewarding. "Service is the stronghold of public power. It's so much more customer-driven here. There's no comparison, none whatsoever."

Concord Light's customer focus offered Cronan many ways to benefit customers over the years, including serving on the Board of Directors for the Public Utilities Risk Management Association to improve the way insurance is purchased, changing the vendor that helps manage Concord's wholesale energy assets, and working to promote energy conservation and load management. He even wrote a history of Concord Light for its Centennial in 1998.

He is particularly proud of the ETS—electric thermal storage—program, which now has 100+ local homes heating with off-peak power. At his suggestion, Concord Light's office building is heated entirely by ETS units.

"Concord has really been a great place to work. The employees at Concord Light, the other Town employees and especially our customers have made my time here a pleasurable and memorable experience," he said. "I shall remember it well."

New warehouse space under construction

Concord Light is building a new warehouse space at the Operations Center at 1175 Elm St. The space

will provide 7,000+ square feet of secured storage space and allow more organization for both

electrical and telecommunications stock and equipment.

The space will include shelving for storage and open floor space for

project staging. An overhead crane is also part of the design, to allow for more efficient loading and unloading



Improvements are underway at Concord Light's warehouse.

of materials such as transformers and wire reels onto work vehicles. Four overhead doors will allow

vehicle passage and provide shelter for line crews to perform work out of the elements.

Construction is set for completion in early September.

Heat for less with ETS

Keep your business warm for less this winter with electric thermal storage (ETS) heat. Whether used as a central furnace or as a booster unit, ETS delivers all-day comfort at less cost than oil or natural gas because it qualifies for a low off-peak electric rate. Concord Light also offers installation incentives. For details call Carole Hilton at 978-318-3158.

Help hold down the peak

Help us hold down summer peak demand and costs by joining Concord Light's Google Group (CMLP-CAP). Join the group to get an email when peak demand is predicted so you can voluntarily reduce your electric use. Send an email with the subject and body blank to Cmlp-cap+subscribe@googlegroups.com.



Concord Municipal
Light Plant
Monday-Friday
8:00 a.m. - 4:30 p.m.

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